Michigan Health Information Network

Cancer Notifications
Implementation Guide

Version 17

September 26, 2016
## Document History

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# Acronyms and Abbreviations Guide

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<th>Acronym</th>
<th>Description</th>
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<tbody>
<tr>
<td>CCD</td>
<td>Continuity of Care Document</td>
</tr>
<tr>
<td>CDA</td>
<td>Clinical Document Architecture</td>
</tr>
<tr>
<td>DQA</td>
<td>Data Quality Assurance</td>
</tr>
<tr>
<td>DSM</td>
<td>Direct Secure Messaging</td>
</tr>
<tr>
<td>EHR</td>
<td>Electronic Health Record</td>
</tr>
<tr>
<td>HIN</td>
<td>Health Information Network</td>
</tr>
<tr>
<td>HIPAA</td>
<td>Health Insurance Portability and Accountability Act of 1996</td>
</tr>
<tr>
<td>HISP</td>
<td>Health Internet Service Provider</td>
</tr>
<tr>
<td>HL7</td>
<td>Health Level Seven</td>
</tr>
<tr>
<td>MDHHS</td>
<td>Michigan Department of Health and Human Services</td>
</tr>
<tr>
<td>MiHIN</td>
<td>Michigan Health Information Network Shared Services</td>
</tr>
<tr>
<td>MU</td>
<td>Meaningful Use</td>
</tr>
<tr>
<td>MUCA</td>
<td>Master Use Case Agreement</td>
</tr>
<tr>
<td>OID</td>
<td>Object Identifier</td>
</tr>
<tr>
<td>TDSO</td>
<td>Trusted Data Sharing Organization</td>
</tr>
<tr>
<td>VPN</td>
<td>Virtual Private Network</td>
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</table>
Definitions


Caregiver. An individual such as a health professional or social worker who assists in the identification, prevention or treatment of an illness or disability.

Common Gateway. The method by which data is sent and received by HIN using different national standard protocols (e.g. NwHIN SOAP, IHE XCA, IHE XDS.b).

Conforming Message. A message that is in a standard format that strictly adheres to the implementation guide for this use case.

Data Sharing Agreement. Any data sharing organization agreement signed by both HIN and participating organization.

Electronic Address. A string that identifies the transport protocol and end point address for communicating electronically with a recipient. A recipient may be a person, organization or other entity that has designated the electronic address as the point at which it will receive electronic messages.

Electronic Medical Record or Electronic Health Record. A digital version of a patient’s paper medical chart.

Electronic Service Information. All information reasonably necessary to define an electronic destination’s ability to receive and use a specific type of information (e.g. discharge summary, patient summary, laboratory report, query for patient/provider/healthcare data).

Exhibit. A use case exhibit or a pilot activity exhibit.

Health Level 7 (HL7). An interface standard and specifications for clinical and administrative healthcare data developed by the American National Standards Institute. HL7 provides a method for disparate systems to communicate clinical and administrative information in a normalized format with acknowledgement of receipt.

Health Information. Any information, including genetic information, whether oral or recorded in any form or medium, that (a) is created or received by a health professional, health plan, public health authority, employer, life insurer, school or university, or health care clearinghouse; and (b) relates to the past, present, or future physical or mental health or condition of an individual; the provision of health care to an individual; or the past, present, or future payment for the provision of health care to an individual.
Health Information Network (HIN). An organization or group of organizations responsible for coordinating the exchange of protected health information (PHI) in a region, state, or nationally.

Health Plan. An individual or group plan that provides, or pays the cost of medical care (as defined in section 2791(a)(2) of the Public Health Service Act, 42 U.S.C. 300gg-91(a)(2)). Health Plan further includes those entities defined as a health plan under HIPAA, 45 CFR 160.103.

Health Professional or Health Provider. (a) Any individual licensed, registered, or certified under Federal or State laws or regulations to provide health care services; (b) any person holding a non-clinical position within or associated with an organization that provides healthcare or healthcare related services; and (c) people who contribute to the gathering, recording, processing, analysis or communication of Health Information.

HIN Infrastructure Service. Certain services that are shared by numerous use cases. HIN Infrastructure Services include, but are not limited to, ACRS, HPD, Statewide Consumer Directory (SCD), and the Medical Information DIrect GATEway (MIDIGATE®).

HIN Services. The HIN infrastructure services and additional services and functionality provided by HIN allowing the participating organization to send, receive, find, or use information to or from HIN as further set forth in an exhibit.

Master Use Case Agreement. Legal document covering expected rules of engagement across all use cases. Trusted data sharing organizations sign master use case agreement one time, then sign use case exhibits for participation in specific use cases.

Meaningful Use. Using certified EHR technology to improve quality, safety and efficiency of healthcare, and to reduce health disparities.

Message. A mechanism for exchanging message content between the participating organization to HIN services, including query and retrieve.

Message Content. Information which is sent, received, found or used by a participating organization to or from HIN Services, including, but not limited to, PHI, common keys, de-identified data, metadata, Digital Credentials, and data schema. Message Content includes the Message Content Header.

Message Header. The MSH segment present in every HL7 message type that defines the message’s source, purpose, destination, and certain syntax specifics such as delimiters (separator characters) and character sets. It is always the first segment in the HL7 message, with the only exception being HL7 batch messages.

Negative Acknowledgment. “Not acknowledged” and is used to negatively acknowledge or to reject previously received message content or to indicate some kind of error.

Notice. A message transmission that is not message content and which may include but not be limited to an acknowledgement of receipt or error response.

Patient Data. Any data about a patient or a consumer that is electronically filed in a participating organization or organization’s systems or repositories. The data may contain protected health information, personal credit information, or personally identifiable information.

Person Record. Any record in a HIN Infrastructure Service that primarily relates to an individual person.

Send / Receive / Find / Use. Means sending, receiving, finding, or using message content. Sending involves transport of message content. Receiving involves accepting and possibly consuming/storing message content. Finding means querying to locate message content. Using means any use of the message content other than sending, receiving and finding.

Service Interruption. A party is unable to send, receive or find message content for any reason, including but not limited to the failure of network equipment or software, scheduled or unscheduled maintenance, general Internet outages, and events of force majeure.

Transactional Basis. The transmission of message content or a notice within a period of time of receiving message Content or notice from a sending or receiving party as may be further set forth in a specific exhibit.

Trusted Data Sharing Organization. An organization that has signed any form of agreement with HIN for data sharing.

Use Case. A specific scenario or group of scenarios for sharing patient health information.

Use Case Exhibit. The legal agreement attached as an exhibit to the Master Use Case Agreement that governs participation in any specific Use Case.

Use Case Implementation Guide. The document providing technical specifications related to Message Content and transport of Message Content between participating organizations, HIN, and other TDSOs. Use Case Implementation Guides are made available via URLs in exhibits.

Use Case Summary. The document providing the executive summary, business justification and value proposition of a use case. Use case summaries are provided by HIN upon request and are available via www.mihin.org.
1 Introduction

1.1 Purpose of Use Case

Cancer is the second-leading cause of death in the United States.\(^1\) Population-based surveillance is critical to support control activities aimed at reducing cancer morbidity and mortality.

Cancer registries throughout the United States are required to collect complete and timely cancer diagnostic, treatment, and outcome data. This data comes from healthcare providers including hospitals, physician offices, treatment centers, clinics, laboratories, and other facilities.

Sending cancer notifications to a central statewide registry allows initial evaluation of cancer incidence within various regions, and provides a source to baseline incidence data. The registry enables evaluation of cancer frequency by demographic characteristics such as age, race, and sex, and generates significant value for researchers in epidemiological case control studies. Cancer notifications are also helpful in planning health education and addressing public health concerns within regions of interest.

As healthcare providers continue to adopt modern electronic health record (EHR) technology, they are becoming better-equipped to automatically report cancer results to a state registry. Certified EHR technology (CEHRT) helps identify reportable cancer cases and treatments for healthcare providers and facilitates electronic reporting (either automatically or upon provider verification).

It is mandatory in Michigan to report cancer notifications electronically to the state cancer registry. Under the Michigan Cancer Surveillance Program, facilities that diagnose or treat a cancer patient are required to report results to the cancer registry. All hospitals, clinical laboratories, physician offices, dentists and other healthcare providers who have knowledge of a case of cancer must report the case.

Organizations that send cancer data electronically meet Meaningful Use requirements for Cancer Case Reporting by communicating with a public health agency on a transactional basis.

**Purpose of Use Case:** The Cancer Notifications use case scenario allows hospitals, clinical laboratories, physician offices, dentists, and other healthcare providers to electronically send cancer information to the cancer registry without interrupting normal workflow.

1.2 Message Content

For this use case, Message Content means encapsulated CDA in HL7 2.xx, ORU^R01.

1.3 Data Flow and Actors

In this use case, the health information network (HIN) enables the transport of messages across trusted data sharing organizations (TDSOs) within HIN, called “Participating Organizations” in the diagram below.

![Diagram](image)

**Figure 1: Workflow Between Participating Organization (TDSO), HIN, and state**

For more information about this use case, refer to the documents at the page below:

http://mihin.org/cancer-notifications/
2 Standard Overview

2.1 Message Format

Cancer Notification Clinical Document Architecture (CDA) documents must be encapsulated into HL7 messages before sending to the state. This is accomplished with an HL7 standard header and an observation segment with the CDA’s Base64 encoding inserted.

HIN supports HL7 2.x messaging standards. For sending Public Health Reporting messages to state registries, HL7 v2.5.1 or newer version is preferred, however v2.3.1 is allowable.

2.2 Message Example

HIN is content agnostic and does not validate content for this use case beyond the message header. To enter fully into production, however, messages must conform to the Michigan Cancer Surveillance Program Implementation Guide as well.

```
MSH|^~\&||MCSR|MDCH|20160127084129.116||ORU^R01^ORU_R01|20160127084129.116||2.5.1||||||

PID|1|~ common key insertion area |||||F

OBR|1|12345^Encapsulation Placer ID|121212^Encapsulation Filler ID|ENDOC^EncapsulatedDocument^L||20160127084129||||||0000|||

OBX|1|ST|MD5^MD5 Message Digest^L||9a6fa2bced687690b8c201a9f64b1f53|||F||20160127084129|||||

OBX|2|NM|LEN^Message Length^L||2236|||F||20160127084129|||

OBX|3|ED|Content^Message Content^L||CDA Content^application^text/xml^Base64^PD94bWwg..<more data>..Rob3I+DQo=|F|

* Yellow-highlighted area above is CDA Base64 encoding insertion area

*Green-highlighted area above is common key insertion area
3 Onboarding Process

3.1 Initial Onboarding

For organizations to share data with HIN under this use case, the organization undergoes two onboarding processes simultaneously. The two onboarding processes are legal onboarding and technical connectivity onboarding. These may occur in parallel – i.e. the organization can review and complete legal agreements with the health information network (HIN) while simultaneously establishing and testing technical connectivity. To initiate these two parallel onboarding processes, notify HIN via http://mihin.org/requesthelp/.

3.1.1 Initial Legal Process

The first time an organization undergoes the legal onboarding process with HIN, the organization negotiates and enters into a master participating organization agreement and master use case agreement which then allows the participating organization to enter into one or more use cases via use case exhibits.

Once an organization has entered into a master participating organization agreement, the organization can enter into an unlimited number of use cases with HIN. All of HIN's use cases are available at:

http://mihin.org/use-case-factory/

3.1.2 Initial Technical Connectivity and Transport Process

HIN considers itself “transport agnostic” and offers multiple options for organizations to establish technical connectivity to transport data to HIN. Organizations should select one or more connectivity methods for message transport based on their technical capabilities, and should communicate the selection(s) to http://mihin.org/requesthelp/ early in the onboarding process. Currently HIN accepts the following transport methods:

- LLP over IPsec VPN – Lower-Layer Protocol over Internet Protocol Security Virtual Private Network
- DSM – Direct Secure Messaging

For VPN connectivity two VPNs are required. A primary VPN will facilitate regular traffic. A secondary will be established for fail-over purposes.

Connectivity between Direct addresses require EHNAC-DTAAP accreditation of Direct HISPs. For more information regarding accreditation see http://www.directtrust.org.

Connectivity between HISPs can be confirmed with a sample message (that does not contain protected health information) sent to a non-production address at HIN.

CDA files can be sent via DIRECT as email attachments. Every email must adhere to the following specifications:
1. There shall be only one CDA file attached per email.
2. Emails shall not have any carbon copies (CCs)

Senders should have the ability to receive DIRECT email for the HIN's acknowledgment response in the form of an ACK message.

Participants using Direct Secure Messaging should use the following addresses:

- For production: cancernotifications@direct.mihin.org

Additional transport methods may be added in the future. These can include NwHIN, XCA, REST/RESTFUL APIs, FHIR, and others.

The following steps describe the technical onboarding process. However, HIN typically conducts “onboarding kickoff” meetings with new participating organizations to go through each of these steps in detail and answer any questions.

1. The participating organization selects one or more supported transport methods and establishes connectivity with HIN. This step varies based on the method selected:
   a. LLP over IPsec VPN – HIN’s site-to-site VPN request form must be completed, sent and approved by HIN. Send an email via www.mihin.org/requesthelp to obtain the VPN request form. A pre-shared key is then exchanged between the participating organization and HIN to initialize the connection. The LLP over IPsec VPN is the most efficient transport for very high volumes of messages.
   b. Direct Secure Messaging – HIN accepts Direct Secure Messages from Health Internet Service Provider (HISPs) that have EHNAC-DTAAP (DirectTrust) accreditation. Test messages are sent to verify HISP connectivity (“ping pong”). The Message Header section in the test messages is verified for appropriate routing configuration.

2. Test messages are sent by the participating organization to HIN.
   a. All test messages must have a “T” in the Message Header – field 11
   b. Test traffic is routed via HIN to the appropriate destination. For cancer notifications, the destination is the cancer registry via the state data hub.
   c. The end destination monitors for inbound test traffic and confirm receipt with HIN, which confirms with the participating organization.

3. The sending facility will enter into Data Quality Assurance (DQA) status once they have successfully received a properly formatted message from the sending facility via the participating organization through HIN.
   a. Until completion of the DQA process, sending facilities should continue to dually send through HIN as well as continuing to send using any current method.

4. HIN declares the sending facility to be at production status after another period of successful testing and exiting DQA status.
   a. At this time, the sending facility may then send production messages through the participating organization to HIN. The sending facility now places a “P” (for production) value in the MSH-11 instead of the “T” used during testing.
3.2 Onboarding Additional Sending Facilities

When a participating organization wishes to onboard additional sending facilities, those facilities must first register with the cancer registry. Once successful, the registration information from the cancer registry, including the Facility ID Number, must be emailed via www.mihin.org/requesthelp.

The new sending facility should then begin sending test messages to the cancer registry in the same fashion as the initial facility as detailed in section 3.1.2. Test messages may be required to contain “T” value in MSH-11. This requirement is decided by the receiving organization.

4 Specifications

4.1 Message Trigger Events

The HL7 message type for cancer notifications is ORU and the trigger event is R01.

4.2 General Message Requirements

For general rules that apply to the entire message, refer to the following:

- Michigan Cancer Surveillance Program Implementation Guide
- Michigan Cancer Surveillance Program Manual

4.3 Specific Segment and Field Definitions

4.3.1 Segment 1 – Message Header

The definitions in the table below will be conformed to by all HL7 messages communicating the message header segment.

<table>
<thead>
<tr>
<th>Sequence</th>
<th>Length</th>
<th>DT</th>
<th>Usage</th>
<th>Cardinality</th>
<th>TBL#</th>
<th>Item #</th>
<th>Element Name</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>ST</td>
<td>R</td>
<td>1..1</td>
<td>00001</td>
<td></td>
<td>Field Separator</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>4</td>
<td>ST</td>
<td>R</td>
<td>1..1</td>
<td>00002</td>
<td></td>
<td>Encoding Characters</td>
<td></td>
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<tr>
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<td>180</td>
<td>HD</td>
<td>R</td>
<td>1..1</td>
<td>0361</td>
<td>00003</td>
<td>Sending Application</td>
<td>Facility OID</td>
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<tr>
<td>4</td>
<td>180</td>
<td>HD</td>
<td>R</td>
<td>1..1</td>
<td>0362</td>
<td>00004</td>
<td>Sending Facility</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>180</td>
<td>HD</td>
<td>R</td>
<td>1..1</td>
<td>0361</td>
<td>00005</td>
<td>Receiving Application</td>
<td>MCSR</td>
</tr>
<tr>
<td>6</td>
<td>180</td>
<td>HD</td>
<td>R</td>
<td>1..1</td>
<td>0362</td>
<td>00006</td>
<td>Receiving Facility</td>
<td>MDCH</td>
</tr>
<tr>
<td>7</td>
<td>26</td>
<td>TS</td>
<td>R</td>
<td>1..1</td>
<td>00007</td>
<td></td>
<td>Date/Time of Message</td>
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<td>8</td>
<td>40</td>
<td>ST</td>
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<td>0.0</td>
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<td>Security</td>
<td></td>
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<td>7</td>
<td>CM</td>
<td>R</td>
<td>1..1</td>
<td>0076 0003</td>
<td>00009</td>
<td>Message Type</td>
<td>ORU^R01^ORU_R01</td>
</tr>
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</table>
4.3.2 All Remaining Segments

The message header is the only segment that HIN requires to be formatted in a certain way. Please follow the registry specified standards for all remaining segment and field definitions:

- Michigan Cancer Surveillance Program Implementation Guide
- Michigan Cancer Surveillance Program Manual

5 Troubleshooting

5.1 Production Support
<table>
<thead>
<tr>
<th>Component Status</th>
<th>Example</th>
<th>Initial Response</th>
<th>Resolution Goal</th>
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</thead>
<tbody>
<tr>
<td>Business critical software is down or critical interface has failed. The issue is impacting all production systems, causing all participating organizations' ability to function to be unusable.</td>
<td>All messages to and from HIN are unable to be sent and received, let alone tracked</td>
<td>Within 2 hours</td>
<td>24 hours</td>
</tr>
<tr>
<td>Component severely restricted. Entire organization is unable to continue business functions, causing all communications and transfer of messages to be halted.</td>
<td>HIN cannot communication (send or receive) messages between single or multiple participating organizations, but can still successfully communicate with other organizations.</td>
<td>Within 2 hours</td>
<td>24 hours</td>
</tr>
<tr>
<td>Useable and less significant features unavailable. The service is online, though may not working as intended or may not currently working as intended or may not currently be accessible, though other systems are currently available.</td>
<td>Messages are lost in transit, messages can be received but not sent.</td>
<td>1 business day</td>
<td>3 business days</td>
</tr>
<tr>
<td>Component is malfunctioning, causing minimal impact, or a test system is down.</td>
<td>Additional feature requested.</td>
<td>1 business day</td>
<td>7 business days</td>
</tr>
</tbody>
</table>

If you are experiencing difficulties or have questions, please contact the HIN Help Desk:

- [www.mihin.org/requesthelp](http://www.mihin.org/requesthelp)
- Phone: (517) 336-1430
- [Monday – Friday 8:00 AM – 5:00 PM (Eastern)](http://mihin.org/requesthelp)
6 Legal Advisory Language

This reminder applies to all use cases covering the exchange of electronic health information:

The Data Sharing Agreement (DSA) establishes the legal framework under which participating organizations can exchange messages through the HIN Platform, and sets forth the following approved reasons for which messages may be exchanged:

a. By health care providers for Treatment, Payment and/or Health Care Operations consistent with the requirements set forth in HIPAA
b. Public health activities and reporting as permitted by HIPAA and other Applicable Laws and Standards
c. To facilitate the implementation of "Meaningful Use" criteria as specified in the American Recovery and Reinvestment Act of 2009 and as permitted by HIPAA
d. Uses and disclosures pursuant to an Authorization provided by the individual who is the subject of the Message or such individual’s personal representative in accordance with HIPAA
e. By Data Sharing Organizations for any and all purposes, including but not limited to pilot programs and testing, provided that such purposes are consistent with Applicable Laws and Standards
f. For any additional purposes as specified in any use case, provided that such purposes are consistent with Applicable Laws and Standards

Under the DSA, "Applicable Laws and Standards" means all applicable federal, state, and local laws, statutes, acts, ordinances, rules, codes, standards, regulations and judicial or administrative decisions promulgated by any governmental or self-regulatory agency, including the State of Michigan, the Michigan Health Information Technology Commission, or the Michigan Health and Hospital Association, as any of the foregoing may be amended, modified, codified, reenacted, promulgated or published, in whole or in part, and in effect from time to time. “Applicable Laws and Standards” includes but is not limited to HIPAA; the federal Confidentiality of Alcohol and Drug Abuse Patient Records statute, section 543 of the Public Health Service Act, 42 U.S.C. 290dd-2, and its implementing regulation, 42 CFR Part 2; the Michigan Mental Health Code, at MCLA §§ 333.1748 and 333.1748a; and the Michigan Public Health Code, at MCL § 333.5131, 5114a.

It is each participating organization’s obligation and responsibility to ensure that it is aware of Applicable Laws and Standards as they pertain to the content of each message sent, and that its delivery of each message complies with the Applicable Laws and Standards. This means, for example, that if a use case is directed to the exchange of physical health information that may be exchanged without patient authorization under HIPAA, the participating organization must not deliver any message containing health
information for which an express patient authorization or consent is required (e.g., mental or behavioral health information).

**Disclaimer:** The information contained in this implementation guide was current as of the date of the latest revision in the Document History in this guide. However, Medicare and Medicaid policies are subject to change and do so frequently. HL7 versions and formatting are also subject to updates. Therefore, links to any source documents have been provided within this guide for reference. HIN applies its best efforts to keep all information in this guide up-to-date. It is ultimately the responsibility of the participating organization and sending facilities to be knowledgeable of changes outside of HIN's control.