



Employment Opportunity for: Solutions Analyst

Position Purpose

The Solutions Analyst coordinates activities related to the identification, evaluation, and development of services offered through MiHIN to the healthcare community in Michigan. A successful applicant will help accomplish this by supporting MiHIN's efforts to develop data-sharing opportunities between hospitals, physicians, and health insurance companies. The Solutions Analyst additionally helps MiHIN expand adoption of its services by exploring and accelerating the development of statewide data-sharing opportunities. In this position, an individual will truly be making a positive impact on healthcare across the state.

Essential Functions and Basic Duties

- Ensures that evolving and industry-recognized standards and methods for data sharing are analyzed and presented to executive management to determine current and future impact on MiHIN stakeholders
- Identifies user requirements by communicating with leaders at hospitals, physician organizations, government agencies, health insurance companies, and employers
- Develops shared service recommendations for executive management by synthesizing industry standards, MiHIN stakeholder strategy and business requirements, and target audience
- Translates approved functionality into services by coordinating workflow, storyboards, and proof-of-concept activities with business, technical, design, and brand strategists
- Coordinates implementation of shared services by identifying organizations to participate in proof of concept; align goals, timing, and evaluation metrics between participating organizations and MiHIN teams
- Evaluates proof-of-concept results with participating organizations and MiHIN executive management; based on results, and recommends approach to scale to intended market
- Updates job knowledge by tracking research relating to emerging solutions for health information exchange, participating in educational opportunities, reading professional publications, maintaining personal networks, and participating in professional organizations
- Enhances organization reputation by accepting ownership for accomplishing new and different requests and exploring opportunities to add value to job accomplishments



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Required Qualifications

- Bachelor's degree
- Work experience in health care, specifically dealing with processes related to patient data exchange between organizations
- Experience with one or more of the following stakeholders – hospitals, physician offices, payers, pharmacies, skilled nursing facilities, and/or home health
- Ability to work as an analytical problem solver who can make high quality judgments and decisions quickly
- Experience using critical thinking skills working with results, metrics, and data management
- High level of proficiency with Microsoft Office applications and strong working knowledge of database environments required
- Strong organizational and interpersonal skills with the ability to work independently and as a member of a diverse team
- Problem solving skills
- Self-motivated with strong initiative to succeed
- Strong verbal and presentation skills

Desired Qualifications

- Master's Degree in Public Health, Health Administration, Clinical Informatics, or related fields
- Familiarity with Michigan's health information exchange marketplace
- Previous experience with high tech, public sector, and/or healthcare industries
- Prior experience with both large corporations and small startup organizations

Position Reports to: MiHIN Director of Major Accounts and Emerging Solutions

Supervisory Role: May lead, direct, and supervise the work of others, including possibly interns

Job Location: East Lansing, MI

What is MiHIN?

The Michigan Health Information Network Shared Services (MiHIN) is Michigan's state-designated entity to improve health care quality, efficiency, and patient safety by sharing electronic health information statewide, helping reduce costs for patients, providers, and payers. MiHIN is a non-profit, public-private collaboration that includes stakeholders from the State of Michigan, Health Information Exchanges that serve Michigan, health systems and providers, health plans/payers, pharmacies, and the Governor's Health Information Technology Commission.



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Our Culture:

MiHIN provides a stimulating, high-energy environment for a wide variety of talented people who are making a positive improvement in health care. We're working to build a healthier future for the state of Michigan, and we are always looking for motivated, bright, efficient professionals and interns to help advance our goals for sharing health information in ways that reduce costs and improve outcomes.

Our Benefits:

MiHIN's health benefits are incredibly generous and quite rare in today's job market. At this time our employees realize little to no out-of-pocket expenses for excellent coverage. MiHIN covers 100% of the cost of premiums so there are no deductions from paychecks for insurance. MiHIN currently also contributes to a health savings account to cover the full or partial amount of the annual health insurance deductible. That means MiHIN currently covers the cost of premiums *and* the full or partial cost of the health insurance deductible, to minimize or completely eliminate employee out-of-pocket expenses.

Application Instructions

- Please email cover letter, resume, and three full references to jobs@mihin.org for consideration
- Review will begin immediately as qualified candidate applications are received and will continue until the position is filled

Notice

MiHIN does not discriminate in employment against persons based on age, color, disability, gender, gender identity/gender expression, genetic information, familial status, height, marital status, national origin, political persuasion, race, religion, sex, sexual orientation, veteran status, or weight. Applicants must be legally permitted to work in the United States and have the ability to pass a background and history check in keeping with federal and state regulations.