

Employment Opportunity for: Senior Directory Architect

Position Purpose

The Senior Directory Architect is responsible for providing a positive user experience by determining information structure for MiHIN consumer and provider directories and their connected applications.

Essential Functions and Basic Duties

- Enhances directory team accomplishments and competence by planning delivery of solutions, answering technical and procedural questions, teaching improved processes, and mentoring team members
- Identifies user requirements by researching and analyzing user needs, preferences, objectives, and working methods; studying how users consume content, including data organization and labeling; and meeting with focus groups
- Plans directory architecture by studying the strategy, business requirements and target audience; envisioning architectural scheme, information structure and features, functionality, and user interface design; creating user scenarios; preparing data models; designing information structure, workflow and data flow, and navigation; evaluating information representation; and conducting creative meetings
- Organizes directory information by translating user requirements into directory structure and elements; crafting interactive experiences; producing workflow diagrams, user scenarios, flowcharts, and storyboards; preparing interaction specifications, navigation rules, organization of information, and site maps; and coordinating with business, technology, visual, structural, editorial, cognitive, and brand strategists
- Implements directory architecture by preparing paper and interactive prototypes and mockups; coordinating with development teams to integrate site concept, visual design, interface, and navigational structure; and documenting structure and processes
- Validates information delivery by developing and completing usability test plans, evaluating usage patterns, studying user feedback, and coordinating with customer representatives
- Updates job knowledge by tracking research regarding directory design and usability, participating in educational opportunities, reading professional publications, maintaining personal networks, and participating in professional organizations
- Enhances organization reputation by accepting ownership for accomplishing new and different requests and exploring opportunities to add value to job accomplishments



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Required Qualifications

- Requirements analysis experience
- Database management experience (experience on the Salesforce.com platform is desired)
- Object Programming Languages experience (Salesforce Apex is a plus)
- Object Data Modeling, Master Data Management (Informatica tools a plus)
- Experience with API Security & Federated Identity Technology such as OAUTH 2.0, Open ID Connect, UMA and SAML 2.0
- Understanding of Service Oriented Architecture (SOA)
- Understanding of REST/Restful API's
- Ability to present technical information
- Problem solving skills
- Strategic planning experience
- Self-motivated with strong initiative to succeed
- Strong verbal communication skills

Desired Qualifications

- Prior experience with large scale information technology projects
- Familiarity with common online collaboration and presentation tools
- Previous experience with high tech, public sector, and/or healthcare industries
- Prior experience with both large corporations and small startup organizations
- Fun to work with and patient

Position Reports to: MiHIN Program Director

Supervisory Role: May lead, direct and supervise the work of others

Job Location: East Lansing, MI

What is MiHIN?

The Michigan Health Information Network Shared Services (MiHIN) is Michigan's state-designated entity to improve health care quality, efficiency, and patient safety by sharing electronic health information statewide, helping reduce costs for patients, providers, and payers. MiHIN is a non-profit, public-private collaboration that includes stakeholders from the State of Michigan, Health Information Exchanges that serve Michigan, health systems and providers, health plans/payers, pharmacies, and the Governor's Health Information Technology Commission.

Our Culture:

MiHIN provides a stimulating, high-energy environment for a wide variety of talented people who are making a positive improvement in health care. We're



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working to build a healthier future for the state of Michigan, and we are always looking for motivated, bright, efficient professionals and interns to help advance our goals for sharing health information in ways that reduce costs and improve outcomes.

Our Benefits:

MiHIN's health benefits are incredibly generous and quite rare in today's job market. At this time our employees realize little to no out-of-pocket expenses for excellent coverage. MiHIN covers 100% of the cost of premiums so there are no deductions from paychecks for insurance. MiHIN currently also contributes to a Health Savings Account, known as an HSA, to cover the full or partial amount of the annual health insurance deductible. That means MiHIN currently covers the cost of premiums *and* the full or partial cost of the health insurance deductible, to minimize or completely eliminate employee out-of-pocket expenses.

Application Instructions

- Please email cover letter, resume, and three full references to <u>jobs@mihin.org</u> for consideration
- Review will begin immediately as qualified candidate applications are received and will continue until the position is filled

Notice

MiHIN does not discriminate in employment against persons based on age, color, disability, gender, gender identity/gender expression, genetic information, familial status, height, marital status, national origin, political persuasion, race, religion, sex, sexual orientation, veteran status, or weight. Applicants must be legally permitted to work in the United States and have the ability to pass a background and history check in keeping with federal and state regulations.