Employment Opportunity for: User Acceptance Tester

Position Purpose

The Michigan Health Information Network Shared Services (MiHIN) is pleased to announce the opportunity for a User Acceptance Tester to join our Infrastructure team.

The User Acceptance Tester is responsible for applying technical and business knowledge in the analysis of project requirements. This includes IT testing and product acceptance, product functionality, operational readiness assessments, and other tasks. The Tester is also responsible for ensuring that delivered applications meet organizational, security, and other project requirements.

Essential Functions and Basic Duties

- Conduct analysis of client business processes and functional requirements and prepare appropriate documentation to communicate and validate the information
- Participate in the analysis and definition of efficient, cost-effective solutions which support client business processes and functional requirements
- Work closely with the MiHIN Softtware Development team to ensure the effectiveness and quality of the components and systems developed
- Work with cross-functional leads responsible for user acceptance testing, providing them with test schedules, test data, direction, and detailed test scripts in accordance with project schedules
- Test for a range of projects from and enhancements to strategic initiatives
- Write and execute test plans and scripts; document test procedures and issues
- Partner with IT leads in working through issues/defects and resolution
- Prepare testing completion metrics and analysis, as well as status read-outs to upper management
- Other duties as assigned

Required Qualifications

- BA/BS in IS discipline or equivalent applicable experience
- Three years software UA or QA testing
- Knowledge of the formal software development lifecycles and validation methodologies
- Strong skills required in critical thinking and analysis, meeting facilitation, verbal and written communications, and interpersonal interactions
- Experience with log or SIEM monitoring tools (Splunk, AlienVault, etc.)
- Experience supporting Linux and Windows servers in a virtualized environment

Position Reports to: Security and Infrastructure Manager

Supervisory Role: No

Job Location: East Lansing, MI

What is MiHIN?

The Michigan Health Information Network Shared Services (MiHIN) is Michigan's state-designated entity to improve health care quality, efficiency, and patient safety by sharing electronic health information statewide, helping reduce costs for patients, providers, and payers. MiHIN is a non-profit, public-private collaboration that includes stakeholders from the State of Michigan, health information exchanges that serve Michigan, health systems and providers, health plans/payers, pharmacies, and the Governor's Health Information Technology Commission.

Our Culture:

MiHIN provides a stimulating, high-energy environment for a wide variety of talented people who are making a positive improvement in healthcare. We're working to build a healthier future for the state of Michigan, and we are always looking for motivated, bright, efficient professionals and interns to help advance our goals for sharing health information in ways that reduce costs and improve outcomes.

Our Benefits:

MiHIN's health benefits are incredibly generous and quite rare in today's job market. At this time our employees realize little to no out-of-pocket expenses for excellent coverage. MiHIN covers 100% of the cost of premiums so there are no deductions from paychecks for insurance. MiHIN may also contribute to a Health Savings Account, known as an HSA, to cover the full or partial amount of the annual health insurance deductible. That means MiHIN currently covers the cost of premiums *and* the full or partial cost of the health insurance deductible, to minimize or completely eliminate employee out-of-pocket expenses.

Application Instructions

- Please email cover letter, resume, and three full references to jobs@mihin.org for consideration
- Review will begin immediately as qualified candidate applications are received and will continue until the position is filled

Notice

MiHIN does not discriminate in employment against persons based on age, color, disability, gender, gender identity/gender expression, genetic information, familial

status, height, marital status, national origin, political persuasion, race, religion, sex, sexual orientation, veteran status, or weight. Applicants must be legally permitted to work in the United States and have the ability to pass a background and history check in keeping with federal and state regulations.