

# CARE CONVENE

A Telehealth solution that meets the Provider’s immediate needs and can grow to meet future needs.



Care Convene is available at two entry levels: Care Convene Plus+™ and Care Convene Integrated™.

Both provide quick implementation, Text-a-Visit or Full App Experience, and the highest levels of security. The key difference is that Care Convene Integrated includes full integration with the Health Information Exchange (HIE) ADT/ACRS.

Product Features	Plus+	Integrated
Patient & Provider Access (iOS/Android/Browser)	✓	✓
On-Demand Virtual Visits (Chat & Video)		
Provider-Initiated Text-a-Visit (no App download)	✓	✓
Patient-Initiated App-based visit (iOS & Android)	✓	✓
Scheduled Visits (Chat & Video)		
Patient App Initiated	✓	✓
Practice Side Scheduled	✓	✓
Patient Symptom Tracking	✓	✓
Condition Management	✓	✓
Practice Branding & Customization	✓	✓
Direct Trust/Summary of Care	✓	✓
Pt Encounter Pricing Flexibility	✓	✓
ePrescribing (Additional Fees Apply)	✓	✓
HIE Integrations:		
Admission, Discharge & Transfer Notifications		✓
Active Care Relationship Query		✓
Provider Directory Query (Coming Soon)		✓
Discharge CCD Viewer		✓



To learn more within Michigan, visit [MiHIN.org/CareConvene](https://MiHIN.org/CareConvene) or email [telehealth@mihin.org](mailto:telehealth@mihin.org).



To learn more outside of Michigan, visit [Velatura.org/CareConvene](https://Velatura.org/CareConvene) or email [telehealth@velatura.org](mailto:telehealth@velatura.org).