

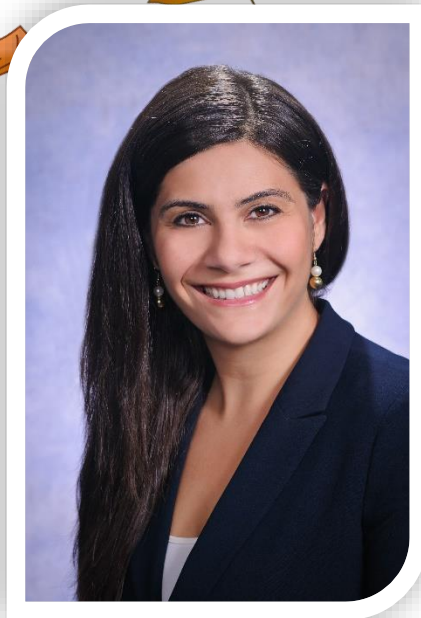
November 5, 2020

11:00 a.m. – 11:45 a.m.

THE DOWNLOAD

A monthly webinar diving into the intersection of healthcare and technology





Katrina Gagne
Outreach Specialist
MiHIN



Tracy Webb
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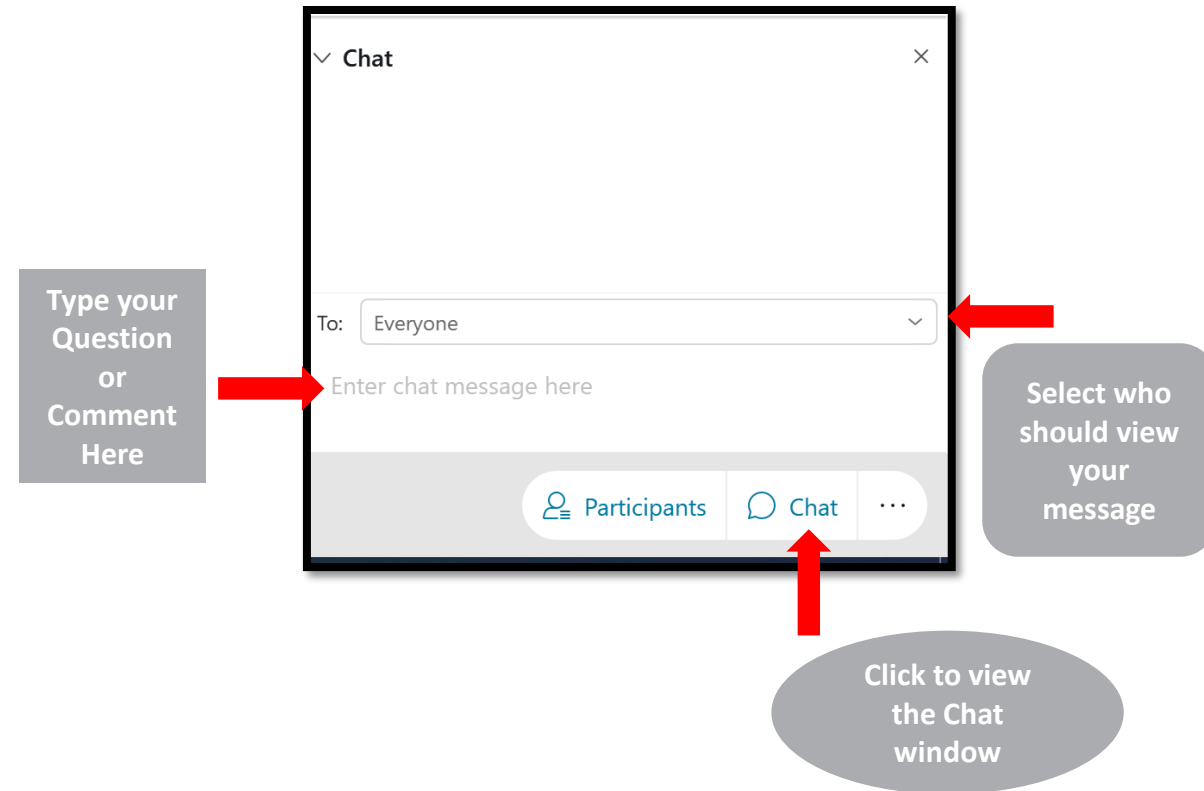
- **Katrina (Facilitator)**
- **Tracy (WebEx Chat Moderator)**

Welcome to THE DOWNLOAD

Let's Get Started...

- This session is being recorded and will be available after the meeting on the MiHIN website.
- All attendees are muted
- Participating in the forum
 - Ask questions and make comments using the WebEx Chat
 - Presenters will answer your question via chat after each segment, or the moderator will read your question aloud towards the end of the webinar.
 - All unanswered questions today will be answered via email to all attendees.

- Chat Controls
 - On the right-side of your screen



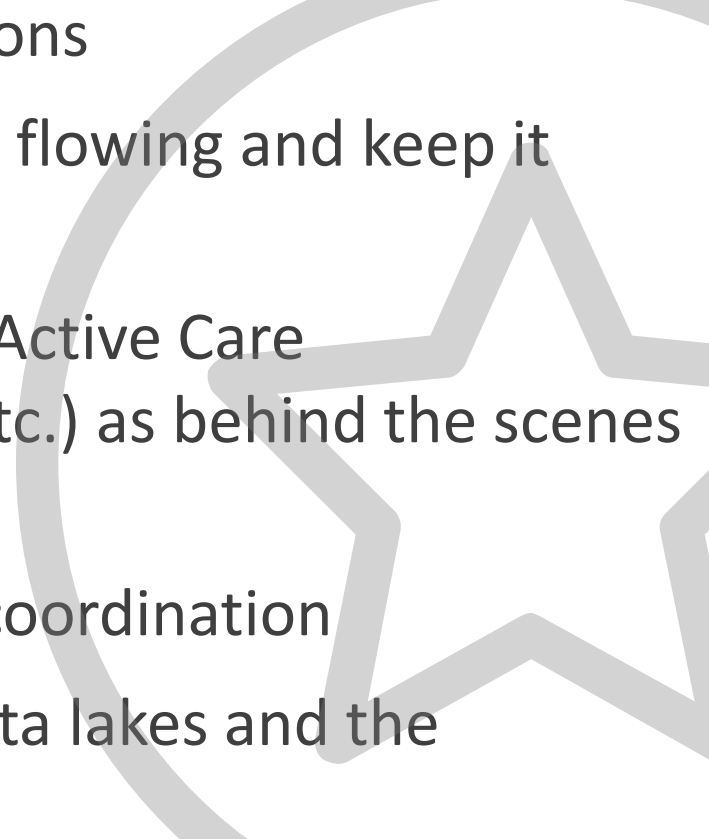


Michigan Health Information Network Shared Services (MiHIN)

MiHIN is Michigan's initiative to continuously improve healthcare quality, efficiency, and patient safety by promoting secure, electronic exchange of health information. MiHIN represents a growing network of public and private organizations working to overcome data sharing barriers, reduce costs, and ultimately advance the health of Michigan's population.

MiHIN is a
network for sharing health
information statewide for Michigan

MiHIN's Five Focus Areas

1. Convening people to figure out functional solutions
 2. Champion Statewide Use Cases to fairly get data flowing and keep it moving securely among all legitimate parties
 3. Operate as a Shared Services (Health Directory, Active Care Relationships, Security, Legal, Client Matching, etc.) as behind the scenes infrastructure
 4. Providing tools to support daily workflows and coordination
 5. Reporting, Conformance, and Analytics from data lakes and the longitudinal health record
- 

Today's Agenda

01

Welcome

Katrina Gagne

02

Information Blocking Task Force:

Updates for Compliance + Effect on Stakeholders

Shreya Patel

03

The InterOp Station:

Final Interoperability Rules – Moving Beyond Compliance

Bo Borgnakke

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MIGateway Name Change Announcement & Updates: *MiHIN's single interoperable solution for data-exchange*

James Noland

05

Announcements + Closing

Katrina Gagne





Information Blocking Task Force: *Updates for Compliance + Effect on Stakeholders*

Shreya Patel, JD

Chief Policy and Privacy Officer

Shreya.Patel@mihin.org

Task Force

Created an Information Blocking Task Force to prepare for information blocking compliance period, beginning April 5, 2021.

This requirement is imposed on health information networks and exchanges, providers (broad interpretation), and certified health IT developers by the ONC Final Interoperability Rule.

The standard of care determined by the Office of the Inspector General (OIG): is know or should have known for HINs.

01

Task Force Participation

02

Task Force Objectives

03

Task Force Timeline



Proposed Participation

Shreya Patel
Policy & Privacy

Rich Fish
Technology

Lisa Mroz
Security

Craig Meyer
Application
Support

Zach Bivins
Legal

James Noland
Product

Courtney Meister
Communications

Van Ly
Business
Development

Wendy Umbriac
Technical



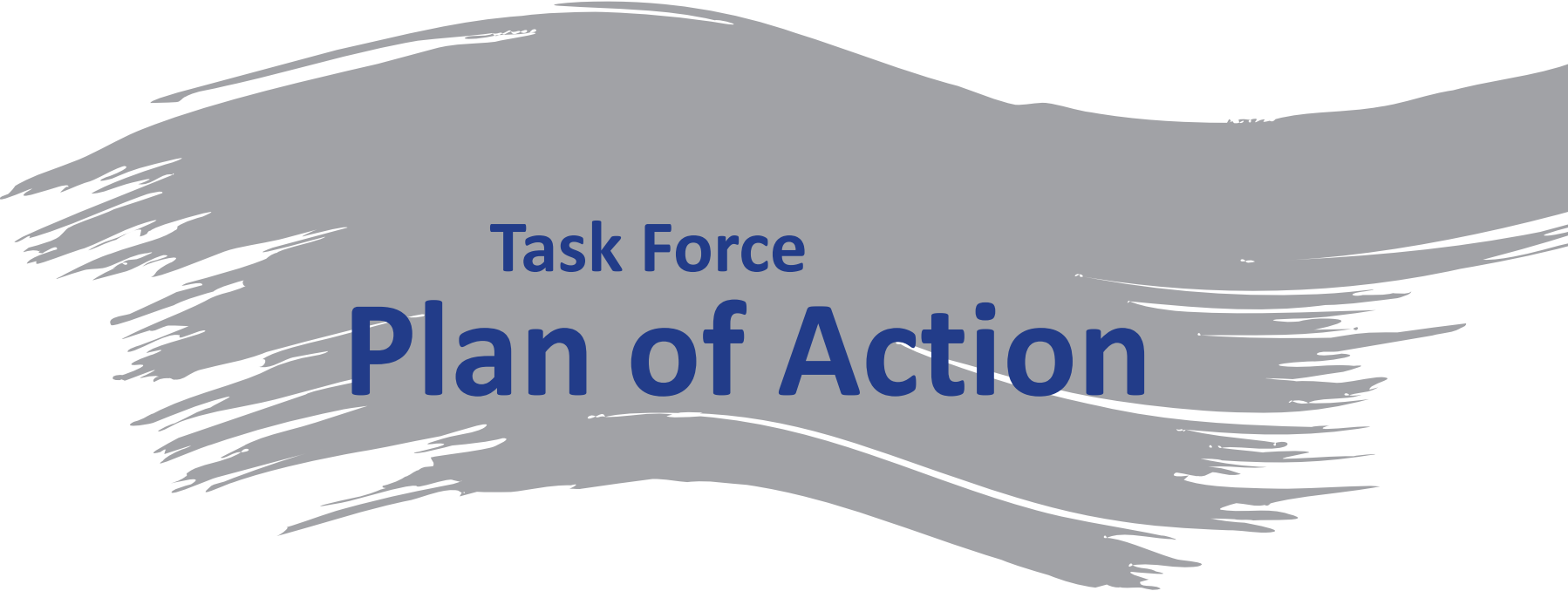
Task Force Objectives

Internal

1. Establish *Data Management Policy* or encompass components into current, internal policies
2. Create a plan to enforce policy and train staff internally

External

1. Create *Right of Access Policy*
2. Update *Privacy Policy* with *Opt-Out* Language
3. Coordinate external communications regarding our compliance with MarComm and Legal



Task Force Plan of Action

Review ONC and CMS Rules and Resources

- ✓ Timelines
- ✓ Information blocking
- ✓ CMS rules as applicable

Business Risk and Scope

- ✓ Risk for actor type (e.g. HIN/HIE, provider, certified health IT developer)
- ✓ Electronic Health Information (EHI) products and/or services
- ✓ EHI access, exchange, and use
- ✓ Enforcement agencies

Identify Risk Mitigators

- ✓ Interoperability frameworks (e.g. HINS)
- ✓ Standard interfaces, documents, APIs
- ✓ Organizational stance on data access and release
- ✓ Pricing and licensing
- ✓ Stakeholder satisfaction



Plan of Action

Create Risk Management Model

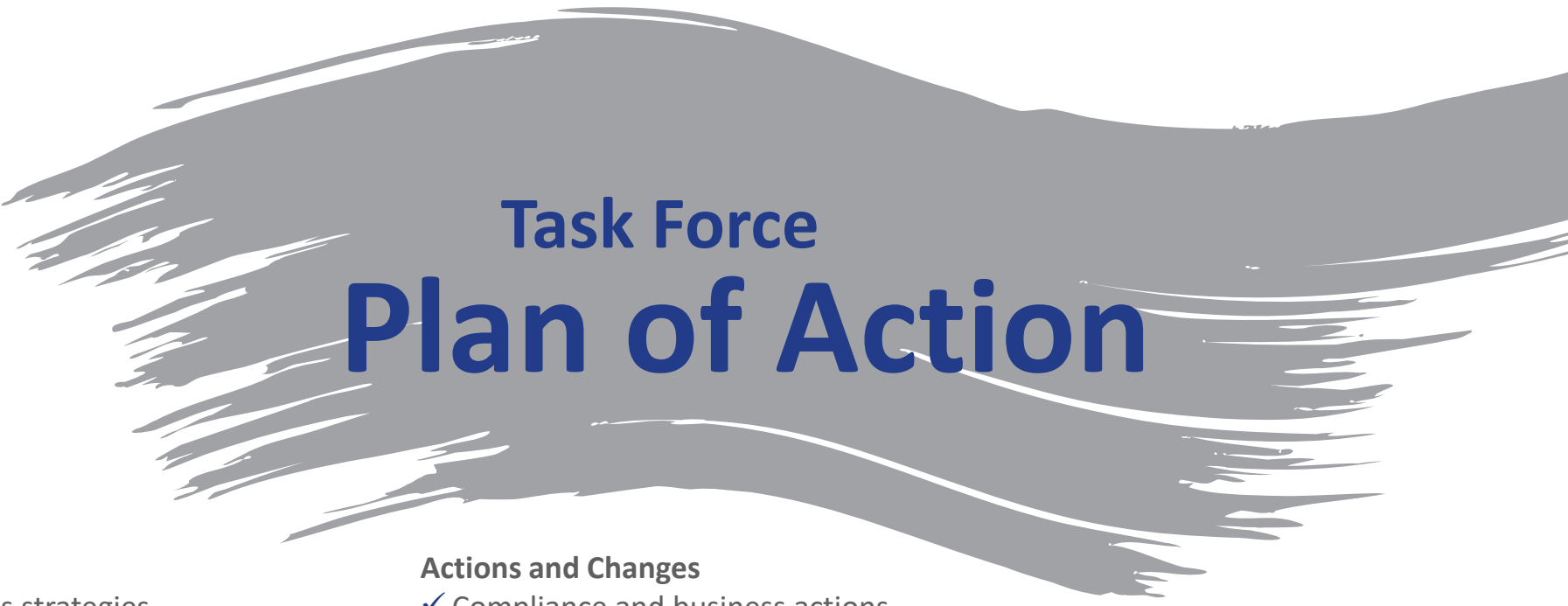
- ✓ Minimize risk of blocking allegations by private parties and regulators

Evaluate Applicable Exceptions and Needed Team Actions

- ✓ Identify affected teams and leaders
- ✓ Establish documentation processes

Identify Business Opportunities

- ✓ Enhance access, exchange, use with other actors
- ✓ Pricing and licensing
- ✓ New product opportunities



Task Force Plan of Action

Data Access and Compliance

- ✓ Review interoperability and data access strategies
- ✓ Review/update information governance and Release of Information policies
- ✓ Integrate with compliance plan and process

Personnel and Policies

- ✓ Identify affected teams and personnel/contractors
- ✓ Develop policies and procedures for business/compliance plans

Actions and Changes

- ✓ Compliance and business actions
- ✓ Identify needed changes to contracts, agreements, and license

Training and Communications

- ✓ Develop internal training and communications
- ✓ Establish internal reporting processes/hot lines
- ✓ Develop external communications and messaging



Internal

Compliance Plan

Data Management Policy

1. Can we share
2. Do we share
3. Do we withhold?
4. Does it fall under an exception?

Internal Training

1. Department education
2. Point-person for each concern

Consumer Facing Privacy Policy

Opt Out

1. How can we share information
2. When do we need consent
3. When can you opt-out
4. How can you opt-out

Right of Access

1. How can you get access to your own healthcare information
2. How can you request an Accounting of Disclosures?



Effect on Stakeholders

Healthcare Providers

Are you a healthcare provider subject to the rule?

- No penalties
- CMS Disincentives

How will this affect our use cases/ exchange within MiHIN?

- Will not change much
- We are already in practice of information sharing
- Ensuring all our products and services do not information block
- Will ensure discriminatory practices do not arise

THANK YOU!

Please type your questions in chat.

Shreya Patel, JD
Chief Policy and Privacy Officer
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The InterOp Station: *Final Interoperability Rules – Moving Beyond Compliance*

Bo Borgnakke

Corporate Account Executive

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Unpacking the Regulations

H.R 34- 21st Century Cures Act

Defines interoperability and information blocking



CMS Interoperability and Patient Access Rule (CMS-9115-F)

Establishes the “what” including interoperability, APIs, and care coordination requirements for MCOs, etc.

ONC’s 21st Century Cures Act: Interoperability, Information Blocking, and the ONC Health IT Certification Program

Establishes the “how” including technical standards and definitions, such HIN/HIE, FHIR® 4.0.1, USCDI, information blocking, etc.

Interoperability and Patient Access Final Rule (CMS-9115-F)

Initial Priorities for Payers

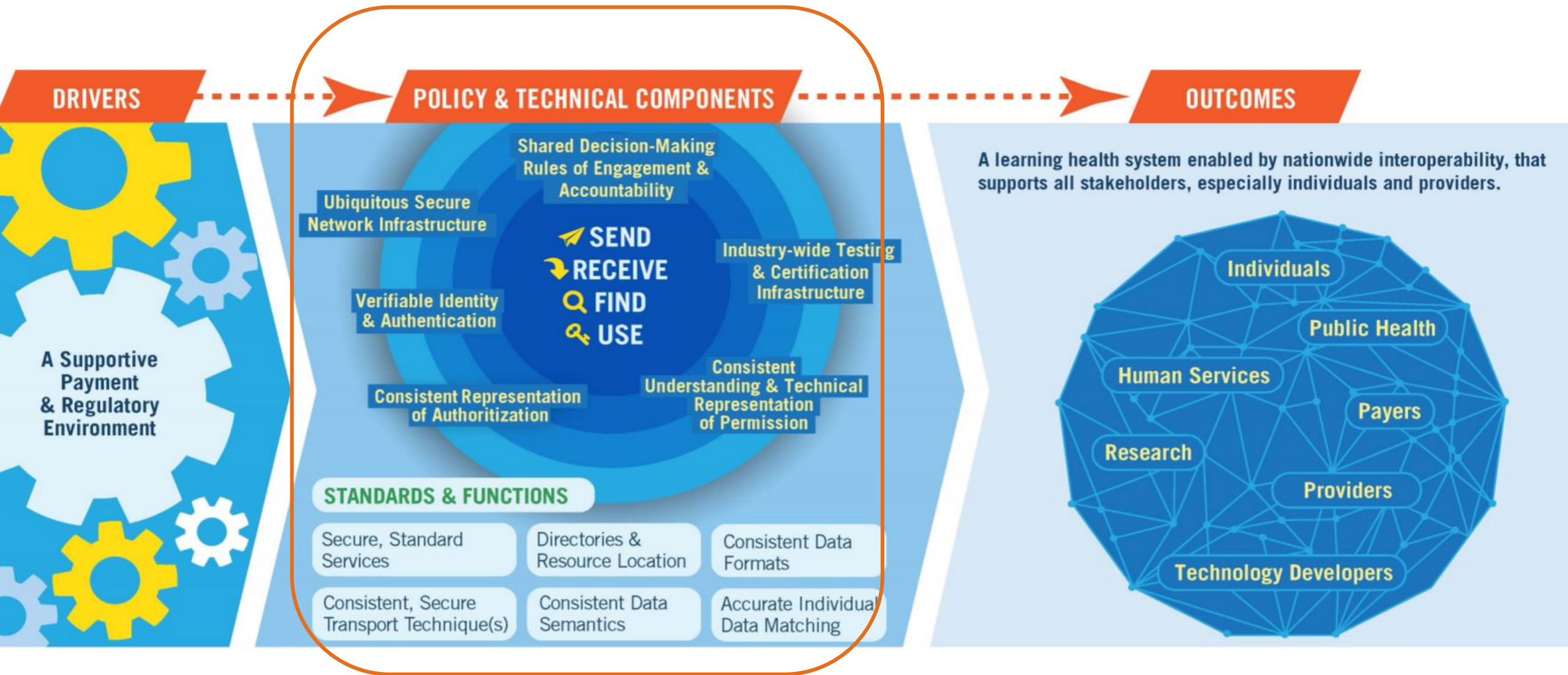
- Patient Access API (applicable January 1, 2021) + 6 months
- Provider Directory API (applicable January 1, 2021)+ 6 months

Upcoming Payer Requirements

- Payer-to-Payer Data Exchange (applicable January 1, 2022)
- Improving the Dually Eligible Experience by Increasing the Frequency of Federal-State Data Exchanges (applicable April 1, 2022)

Other Requirement Considerations

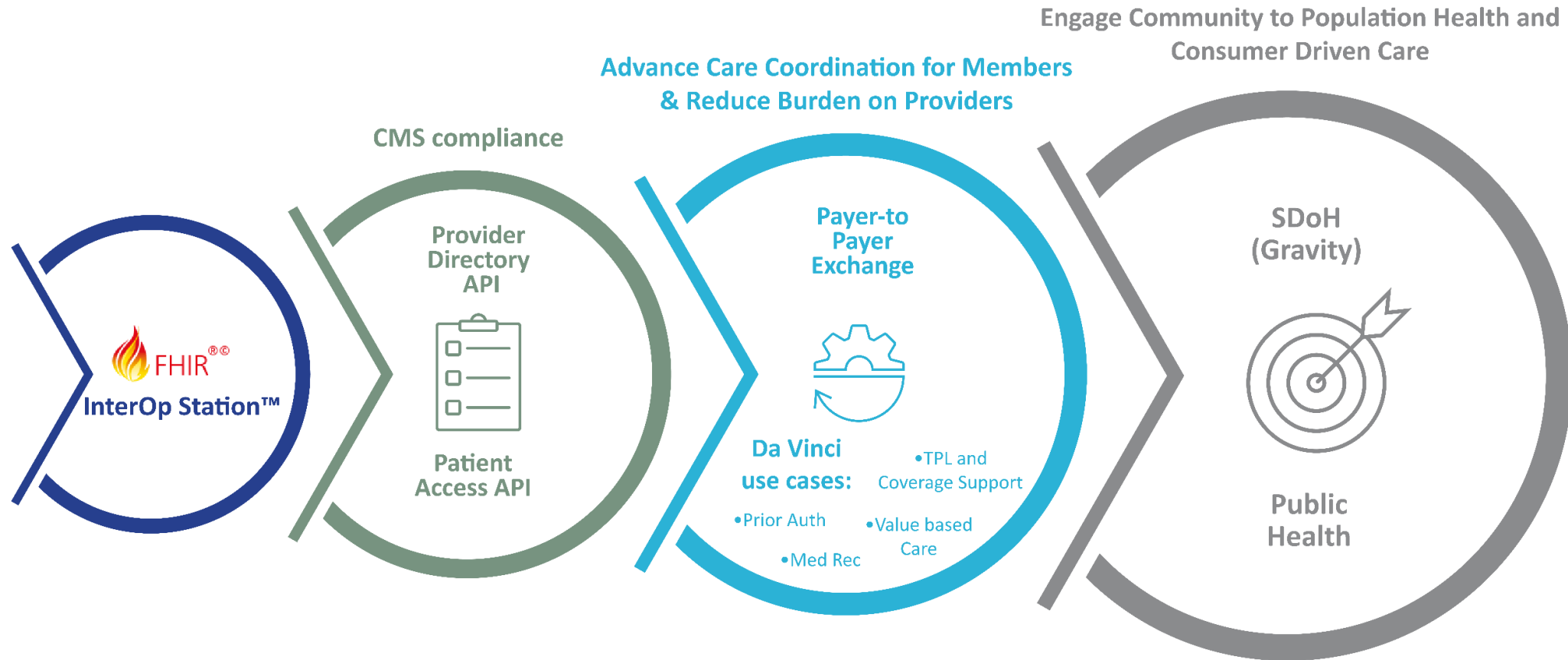
- Public Reporting and Information Blocking (applicable late 2020)
- Digital Contact Information (applicable late 2020)
- ADT Event Notifications (applicable spring 2021)



“Connecting Health and Care for the Nation: A Shared Nationwide Interoperability Roadmap.” The Office of the National Coordinator for Health Information Technology.” Final Version 1.0.

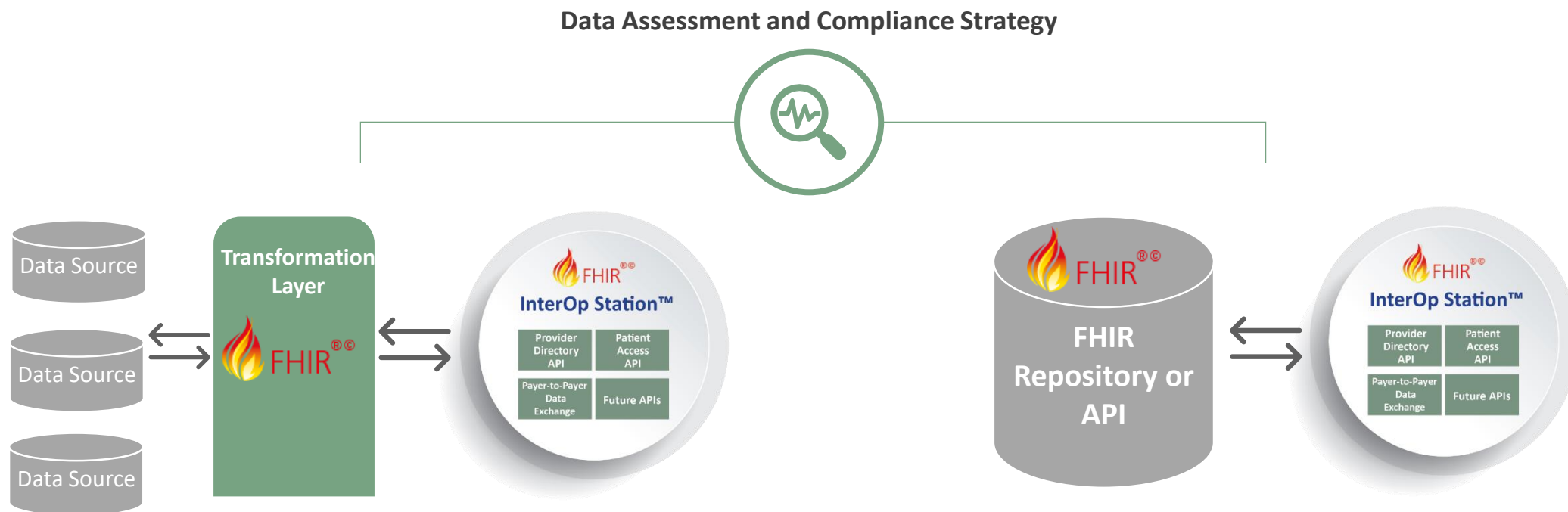
InterOp Station: Moving Beyond Compliance

Maximize existing investments in HIT to advance policy and technical components in support of broader healthcare reform initiatives.

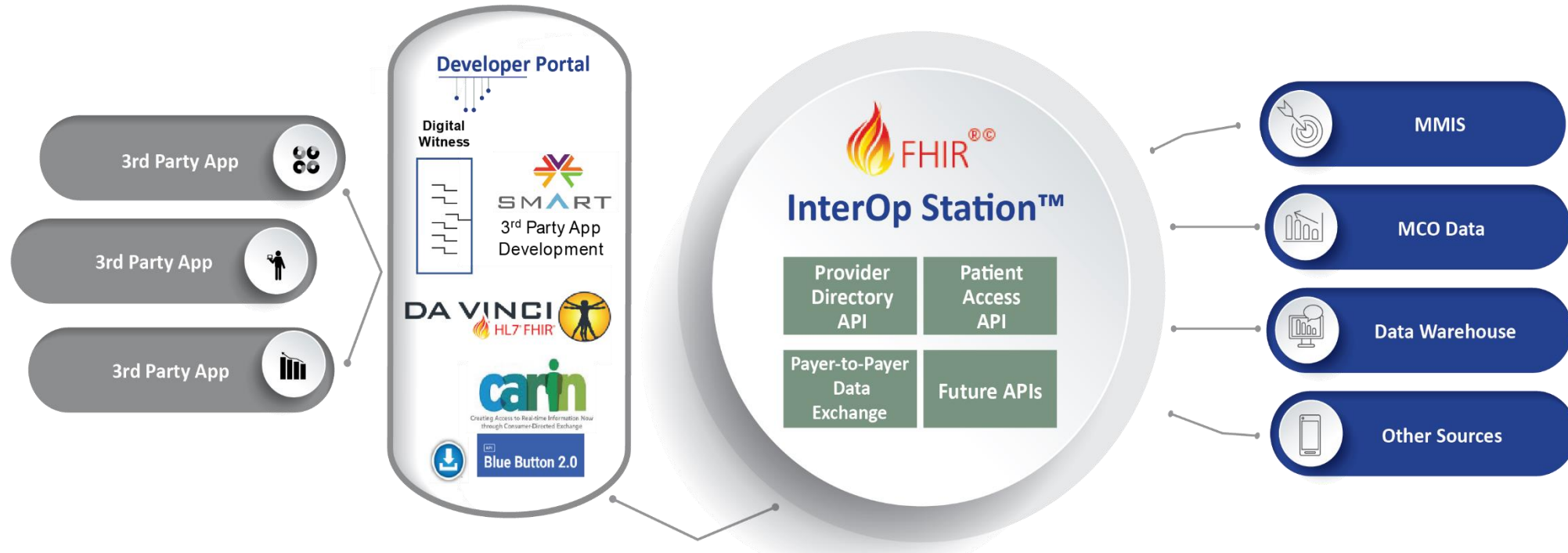


Data Mapping and Transformation

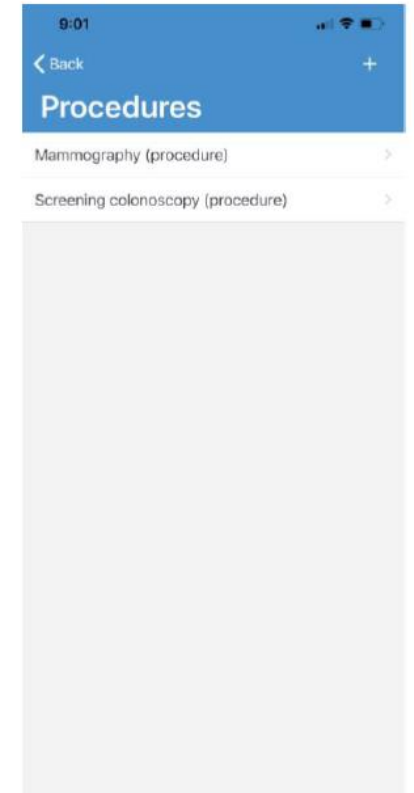
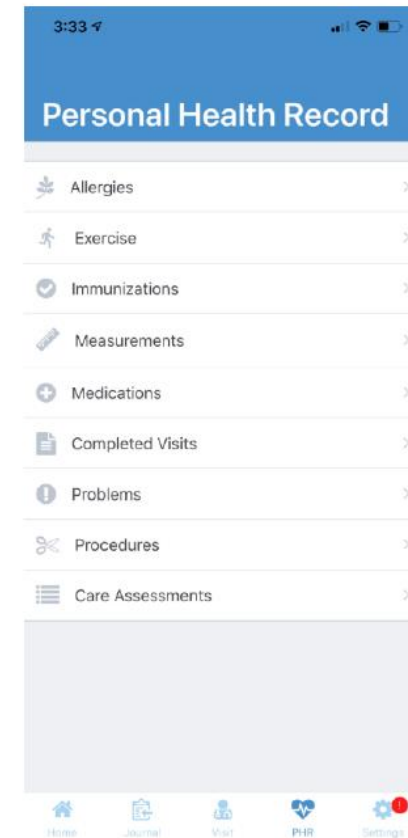
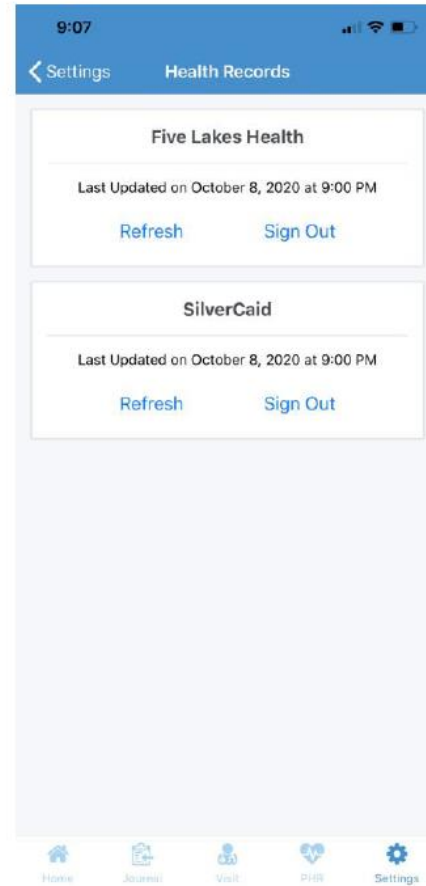
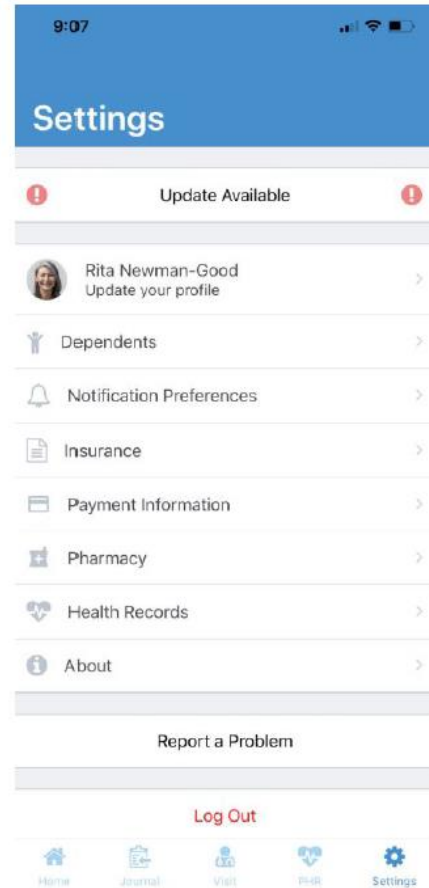
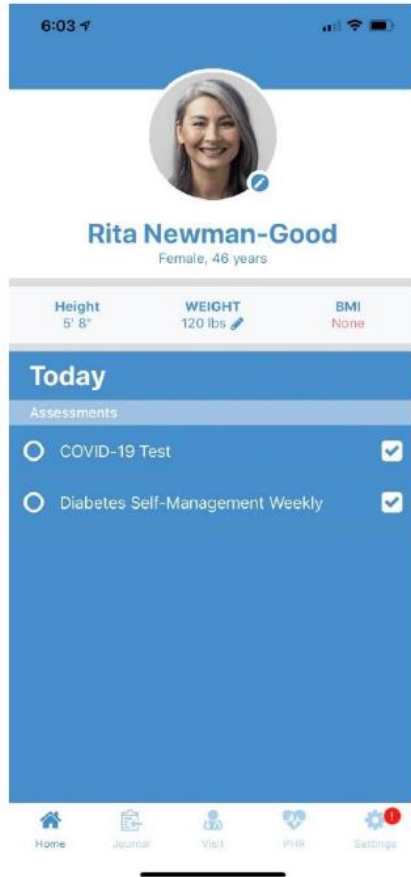
Proven experience in working across disparate data sets and systems to design the most efficient strategy for ensuring the appropriate data is safely exchanged.



InterOp Station Overview



Consumer Perspective



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InterOp Station Summary



Modular Framework

- “Plug and play” platform that complies with requirements and standards
- Build to augment existing services while addressing gaps in others



Reuse of Investments

- Leverage existing state investments in HIE to provide a streamlined compliance strategy for Medicaid



Promote Collaboration and Buy-In

- Align with federal priorities to invest in solutions that serve multiple healthcare stakeholders
- Promote buy-in and collaboration through our InterOperability Land



Streamline Efforts and Vendor Management

- Aggregated across state subsystems and vendors – especially in a highly modularized MMIS environment
- Provide funding strategies and APD development



Highway to Interoperability

- “On-ramp” to future interoperability strategies and initiatives (quality reporting, SDoH, TPL)
- Low-cost/low-effort scalability through AWS SAM framework

THANK YOU!

Please type your questions in chat.

Bo Borgnakke
Corporate Account Executive
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MIGateway: *MiHIN's single interoperable solution for data-exchange*

James Noland

Senior Product Marketing Manager & Product Architect

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- MIGateway (Medical Information Gateway) is a single, consistent, interoperable solution for seamlessly managing information to streamline workflows, improve care coordination, and enhance the quality of care
- MIGateway allows users to interact with data that flows through the Health Information Network in an easy to use web portal
- Through single-sign-on users can also access the Longitudinal Record

Modules currently available:

- Transitions of Care Viewer
- File Uploader
- Manage Active Care Relationships
- Diretto
- ADT Readmission Dashboard
- Patient centric view
- Longitudinal Record

MIDIGATE → MIGateway

- 1) What's the full new name stand for? Why the name change?
 - a. The new full name is Medical Information Gateway (MIGateway)
 - b. We changed the name for a couple of reasons:
 - MIDIGATE was not representative of all the functionality that was available to those that are using the application
 - We are increasingly making strides to more closely integrate legacy GLHC products from the Solutions Center and legacy MiHIN products and as those solutions come together under one umbrella; we felt that it was important to change the name to better reflect the combined solutions
 - The change aligns with the fact that new users will be accessing things like VIPR through MIGateway moving forward.

New Features

1. Two big changes made to the Transitions of Care Viewer:
 - a. Users can now access VIPR (Longitudinal Health Record) directly from the TOC Viewer through single sign-on
 - b. Users can now filter by chronic disease in TOC Viewer
2. When will VIPR be available to all customers using MIGateway?
 - a. Currently available from the TOC Viewer
 - b. Will be available from Patient Centered View (TBD)

Sr. Regional Account Executives



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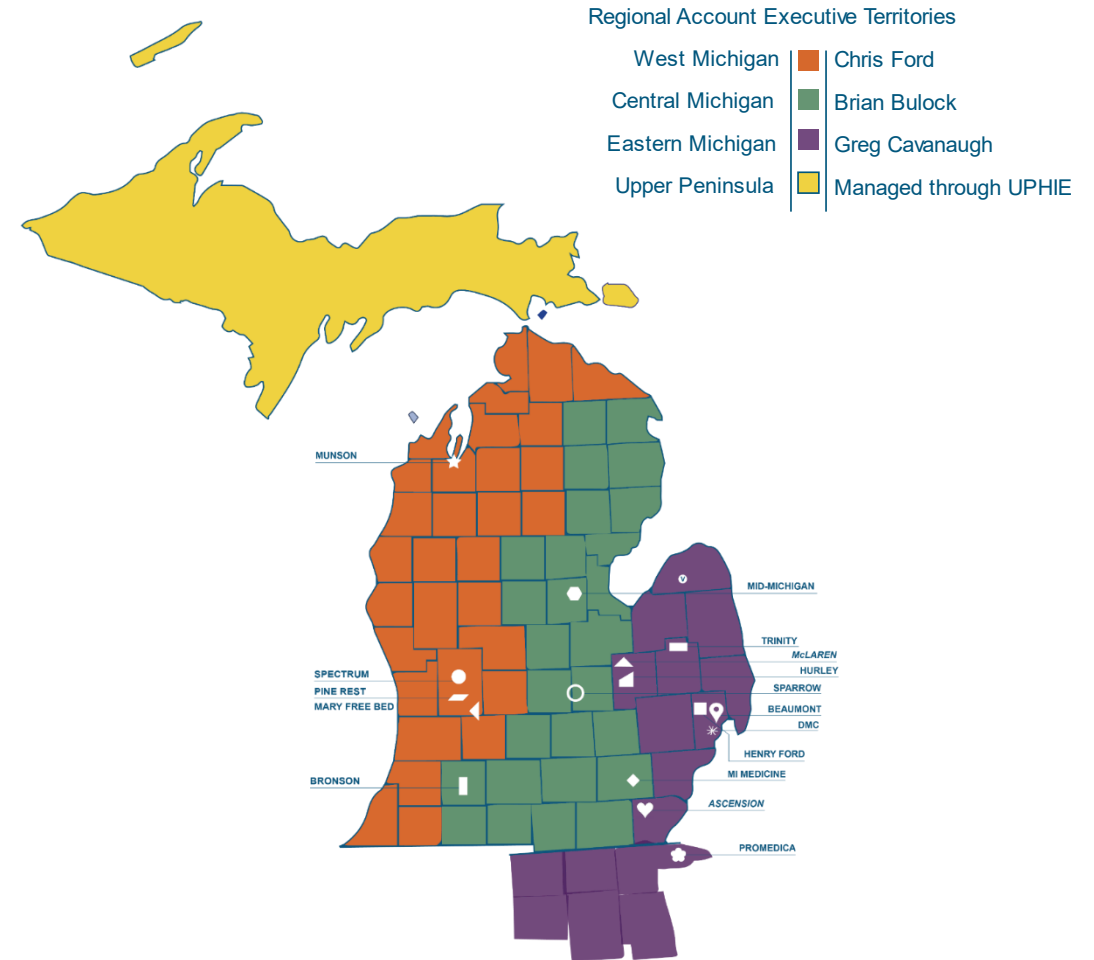


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QUESTIONS?

Announcements

01

The Interface Newsletter emailed Nov 4
Check your Inbox or go to <https://mihin.org/the-interface/> to sign up

02

SDoH Use Case Onboarding Accelerated Effort
Reach out to Katrina.Gagne@mihin.org for more information.

03

Beaumont Health LIS updates – format changes for labs via
Statewide Labs Use Case

04

MDHHS Health IT Commission – Next Meeting Nov 17
Shreya Patel and Bo Borgnakke will present
https://www.michigan.gov/mdhhs/0,5885,7-339-71551_5460_44257---,00.html

Join us for the next **DOWNLOAD** on

December 1, 2020



THANK YOU!

Katrina Gagne

Outreach Specialist

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