

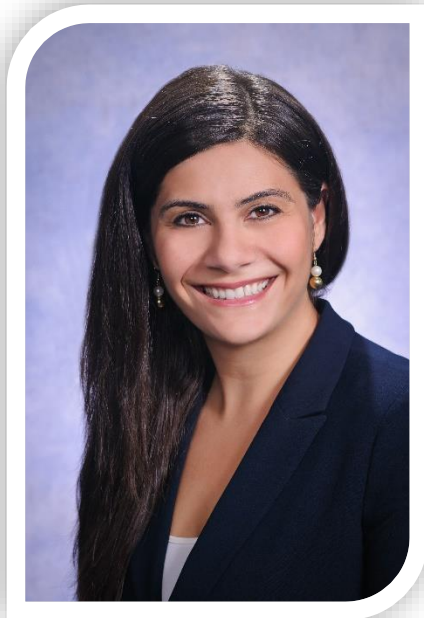
October 6, 2020

*11:00 a.m. – 11:45 a.m.*

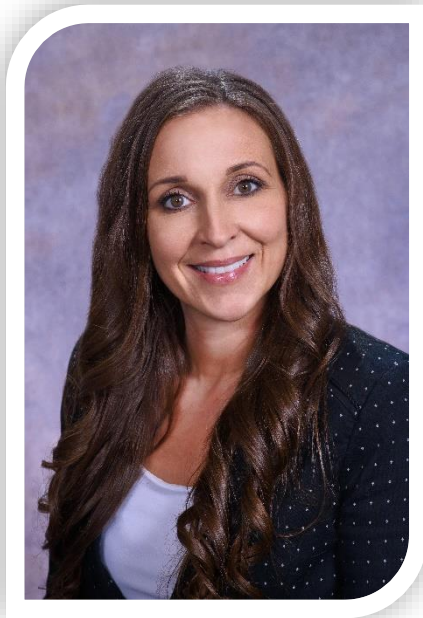
# THE DOWNLOAD

**A monthly webinar diving into the intersection of healthcare and technology**





**Katrina Gagne**  
*Outreach Specialist*  
MiHIN



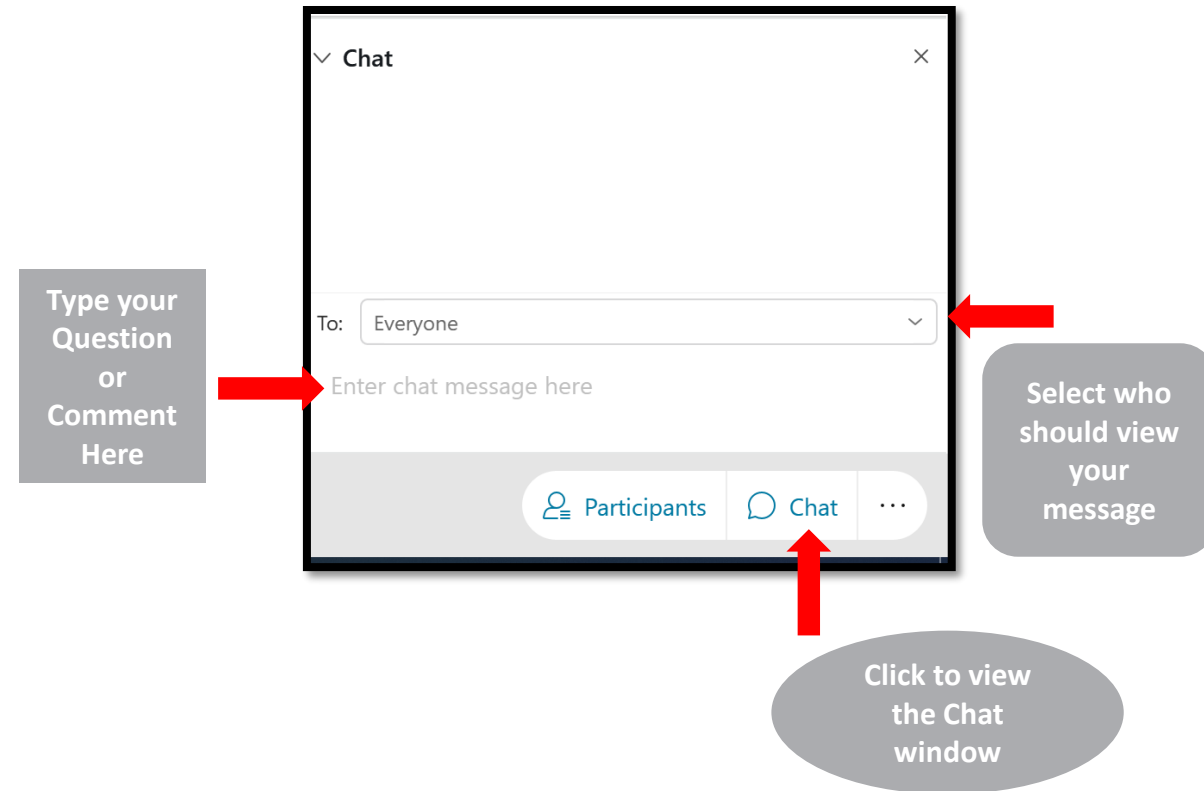
**Tracy Webb**  
*Outreach Manager*  
MiHIN

- **Katrina (Facilitator)**
- **Tracy (WebEx Chat Moderator)**

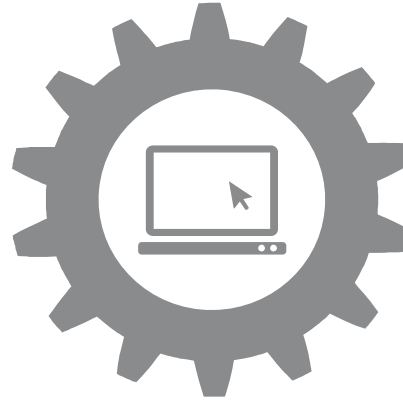
# Welcome to THE DOWNLOAD!

- This session is being recorded and will be available after the meeting on the MiHIN website.
- All attendees are muted
- Participating in the forum
  - Ask questions and make comments using the WebEx Chat
  - A moderator will read your question aloud or respond via chat at the end of the section.

- Chat Controls
  - On the right-side of your screen



# How to Join the Poll



**Web:**

- 1) Go to **PollEv.com**
- 2) Enter **RMiller888**

# Today's Agenda

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## About MiHIN + The Download

Katrina Gagne

02

## Impact of COVID-19 on Advance Care Planning

Carol Robinson and Shreya Patel

03

## COVID-19 Data Sharing Activities

Julia Young

04

## Meet MiHINs Account Executives

Drew Murray

05

## Closing

Katrina Gagne

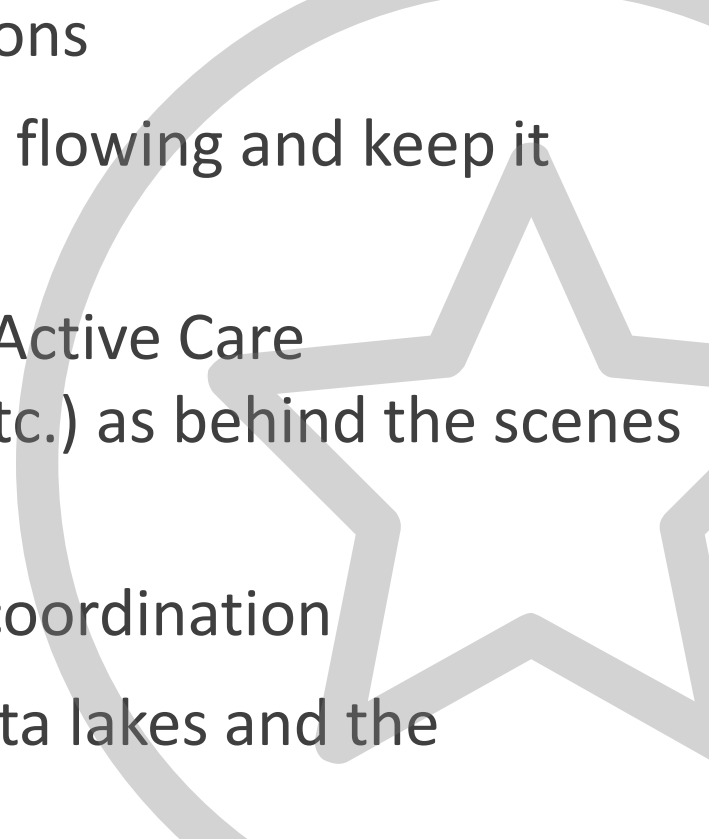


### Michigan Health Information Network Shared Services (MiHIN)

MiHIN is Michigan's initiative to continuously improve healthcare quality, efficiency, and patient safety by promoting secure, electronic exchange of health information. MiHIN represents a growing network of public and private organizations working to overcome data sharing barriers, reduce costs, and ultimately advance the health of Michigan's population.

MiHIN is a  
network for sharing health  
information statewide for Michigan

# MiHIN's Five Focus Areas

1. Convening people to figure out functional solutions
  2. Champion Statewide Use Cases to fairly get data flowing and keep it moving securely among all legitimate parties
  3. Operate as a Shared Services (Health Directory, Active Care Relationships, Security, Legal, Client Matching, etc.) as behind the scenes infrastructure
  4. Providing tools to support daily workflows and coordination
  5. Reporting, Conformance, and Analytics from data lakes and the longitudinal health record
- 

# The Download's Genesis & Purpose

- In December 2019, Great Lakes Health Connect integrated into the MiHIN Group. Each had their own webinar style event.
- The Download is the result of merging the two webinars and adapting them to retain the best of each.
- Each month participants tuning in will hear from MiHIN subject matter experts on policy, use cases, data-sharing tools, and more.
- Content in The Download is also available in written form within **The Interface**, the new name for MiHIN's monthly e-newsletter delivered to the day before The Download.
- Attendees must register for The Download each month via email sent to you or at the MIHIN website





Making Choices Michigan, a Strategic Business Unit of MiHIN



# COVID-19 ACP IMPACT

**Dr. Carol Robinson, RN, CHPN®**

Community Engagement Organizer  
MiHIN



[Carol.Robinson@mihin.org](mailto:Carol.Robinson@mihin.org)

**Shreya Patel, JD**

Chief Policy and Privacy Officer  
MiHIN

[Shreya.Patel@mihin.org](mailto:Shreya.Patel@mihin.org)

## THE DOWNLOAD



# Do you already have an Advance Care Directive (Durable Power of Attorney for Healthcare)?

Yes

No

Not sure

## WHO WE ARE

***Making Choices Michigan (MCM),***  
a strategic business unit of MiHIN, is a community-driven collaborative committed to empowering Michigan residents by clearly communicating their preferences, values, and beliefs to their healthcare advocate, family, and broader healthcare system.

## MAJOR ISSUES

Community Education

Conversation challenges

ACP Conversation  
Payment Structure

Patient signature barriers

Call to Action

# COMMUNITY EDUCATION

- Usual ACP education is done face-to-face
  - Community-based: 30-50 programs/year
  - Healthcare Professionals: 20/year
  - Educate ~1,600/year
- COVID-19 plan
  - moved to all online/phone education



*David Lieuwen, MD; Tod Wyn, MD; Sara Lowe LMSW; Carol Robinson  
Advocates for Senior Issues, Meijer Gardens, Jan. 17, 2020  
Audience of 250*

# Caring Conversations During COVID-19

- Biomedical Ethics in the COVID Crisis, with Jeffrey Byrnes Ph.D.
- Hospice and Rapid Response to COVID; with Sara Lowe and Andy Holtgrieve
- The role of Palliative Care with COVID: John Mulder MD
- The physician as patient: Living as an immunocompromised transplant recipient in the age of COVID-19; with John Mulder, MD
- Funeral Care and COVID, with Matt Hollebeek
- Gasping for Air: Respiratory Distress and COVID-19; with Drs. Timothy Daum & Shelley Schmidt

## VIRTUAL ACP

- All ACP conversations have moved to an online/phone format
- Printed, mailed ADs available for participants without online capabilities



## ACP conversation reimbursement

- Medicare Shared Savings Program (ACO's): advance care planning (codes **99497** and **99498**) are included in the assignment methodology when delivered via telehealth
- BCBS: **S0257** is a valid 2020 HCPCS code for *Counseling and discussion regarding advance directives or end of life care planning and decisions, with patient and/or surrogate (list separately in addition to code for appropriate evaluation and management service)* or just “**End of life counseling**,” including telehealth delivery



# Audiovisual witnessing and e-signature

## COVID-19 Executive Order Accommodations

- “Encouraging the use of electronic signatures and remote notarization, witnessing, and visitation during the COVID-19 pandemic.” Executive Order 2020-173, extends to 9/30/2020

## Action

- Convened statewide ACP Leadership Task Force in March to review and recommend changes to the Estates and Protected Individuals Code (EPIC) Act (1998)

### Signatures of Witnesses

I know this person to be the individual identified as the “Individual” signing this form. I believe him or her to be of sound mind and at least eighteen (18) years of age. I personally saw him or her sign this form, and I believe that he or she did so voluntarily and without duress, fraud, or undue influence. By signing this document as a witness, I certify that I am:

- At least 18 years of age.
- Not the Patient Advocate or alternate Patient Advocate appointed by the person signing this document.
- Not the patient’s spouse, parent, child, grandchild, sibling or presumptive heir.
- Not listed to be a beneficiary of, or entitled to, any gift from the patient’s estate.
- Not directly financially responsible for the patient’s health care.
- Not a health care provider directly serving the patient at this time.
- Not an employee of a health care or insurance provider directly serving the patient at this time.

## Statewide ACP leader recommendations

- For Advance Care Plans signed wherever a person receives care, *the witnesses may include up to one clinical caregiver, provider or mental health caregiver/provider, or up to two non-direct care individuals or up to two healthcare environment or community-based voluntary witnesses*. Witnesses must be:
  - At least 18 years of age.
  - Not the Patient Advocate or alternate Patient Advocate appointed by the person signing this document.
  - Not the patient's spouse, parent, child, grandchild, sibling or presumptive heir.
  - Not listed to be a beneficiary of, or entitled to, any gift from the patient's estate.
  - Not directly financially responsible for the patient's health care.
  - Additional witness options include:
    - **eSignature:** Allow advance care planning documents to be signed using Electronic Signature (eSignature) so long as all parties agree an electronic method will be used and it is signed using a service consistent with the requirements in the Uniform Electronic Transaction Act (UETA).
    - **Video witness:** Incorporate Michigan Executive Order No. 2020-187 , titled *Encouraging the use of electronic signatures and remote notarization, witnessing, and visitation during the COVID-19 pandemic*, into existing law to allow for this privilege indefinitely.

# How Will This Affect Stakeholders?

- Promotes patient choice and preferences
- Ties into consent-based use cases and products
- Public health considerations



# QUESTIONS?

**Dr. Carol Robinson, RN, CHPN®**

Community Engagement Organizer

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**Shreya Patel, JD**

Chief Policy and Privacy Officer

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# COVID-19 Data Sharing Activities

**Julia Young**

*Project Manager*

MiHIN

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**Nicole Nelson**

*Project Manager*

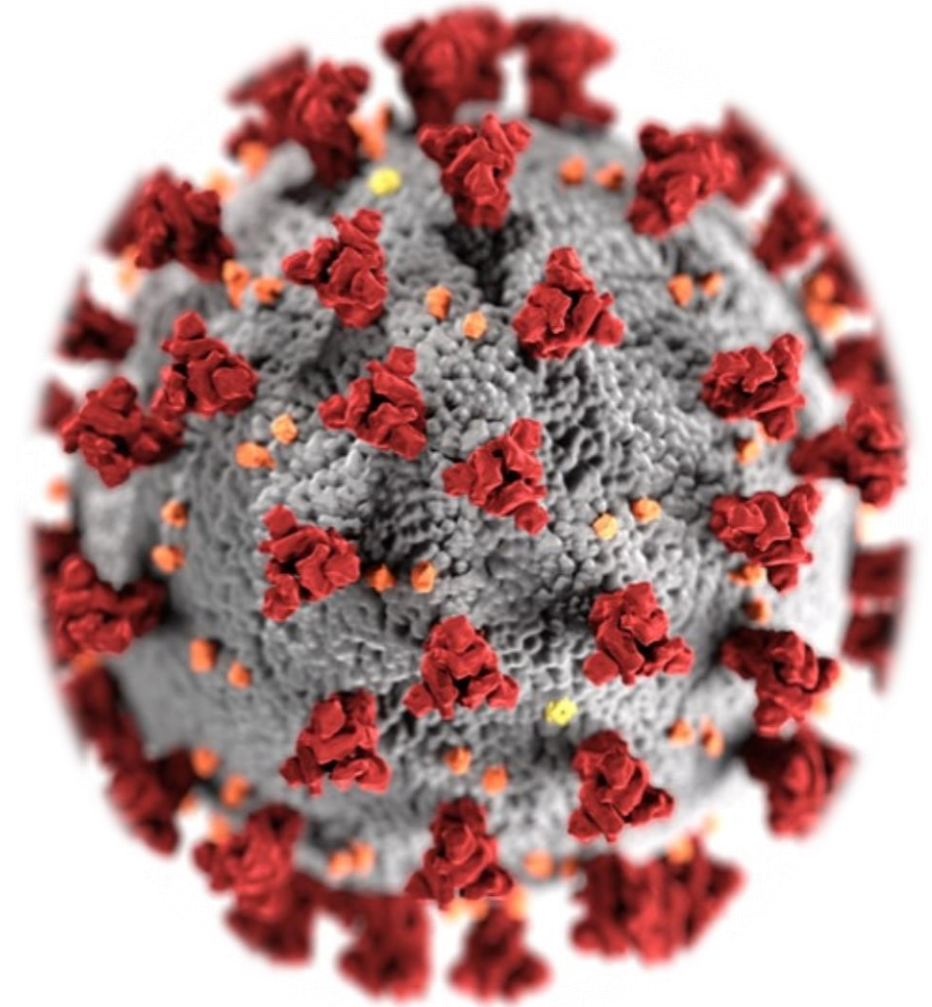
MiHIN

[Nicole.Nelson@mihin.org](mailto:Nicole.Nelson@mihin.org)

# COVID Results Delivery

## COVID & COVID Antibody Lab Results Delivery to:

- State of Michigan Disease Surveillance System (MDSS DataHub) – ORU messages
  - Results from all labs participating in Disease Surveillance Use Case, plus Statewide Labs Commercial Senders
- Statewide Labs Use Case participants – ORU messages
  - Results from all labs sending to MiHIN
  - Patient Education Genius – Garden City lab results text notification to Wayne County employees
- ACRS participants – ACRS batch files
  - Results from all labs sending to MiHIN
- Detroit Health Department – ACRS batch files
  - Results from BioReference lab, includes health plan affiliations



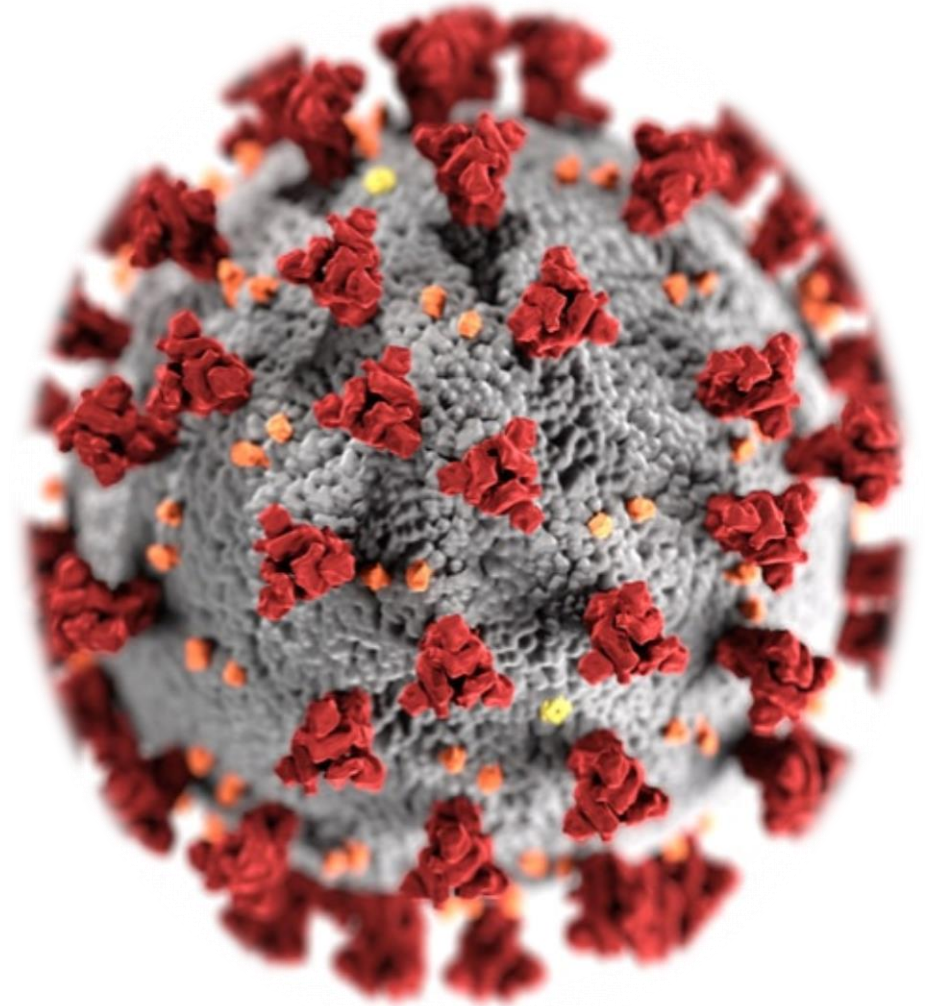
# COVID Results Reporting

## State of Michigan (MDHHS)

- Phase 1: Counts of New Events with 24-Hour Lookback (Current)
  - ED, IP, ICU admissions and discharges hospital by 4 definitions of “COVID-indicative”
- Phase 2: Expand to Longitudinal Data (In Progress)
  - Bed and ventilator use capacity
  - Follow patients throughout entire encounter
  - Unique patient identification
  - Demographic data
  - Include condition and risk flags (multi-conditional logic)
    - Assess COVID patients for comorbidities

## City of Detroit

- Cumulative messages delivered by MiHIN to each hospital
- Cumulative messages delivered and unable to be delivered by MiHIN – aggregate total
- Patient/Payer Association Report
- Patient Information for Non-Delivered Messages





# QUESTIONS?

**Julia Young**

*Project Manager*

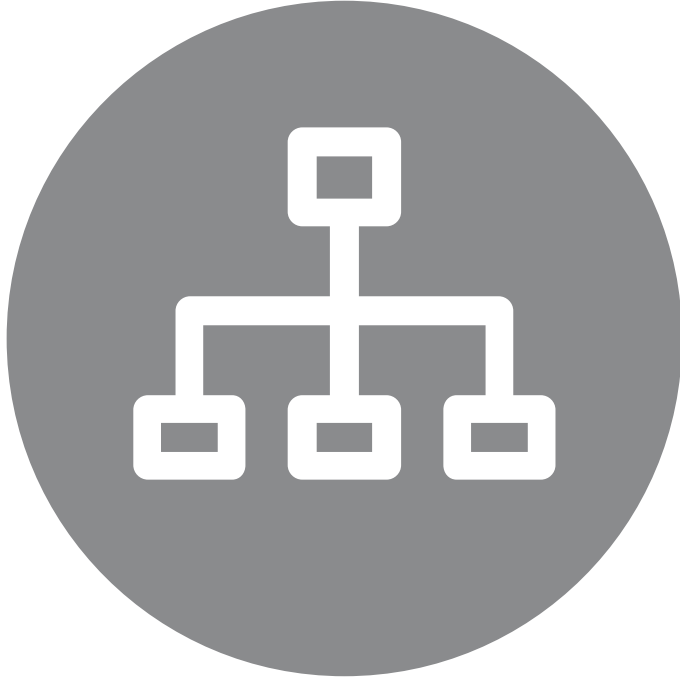
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**Nicole Nelson**

*Project Manager*

[Nicole.Nelson@mihin.org](mailto:Nicole.Nelson@mihin.org)





## Meet MiHIN's Account Executive Team

**Drew Murray**

*Senior Community Engagement Director*

[Drew.Murray@mihin.org](mailto:Drew.Murray@mihin.org)

# Sr. Regional Account Executives



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Central Michigan

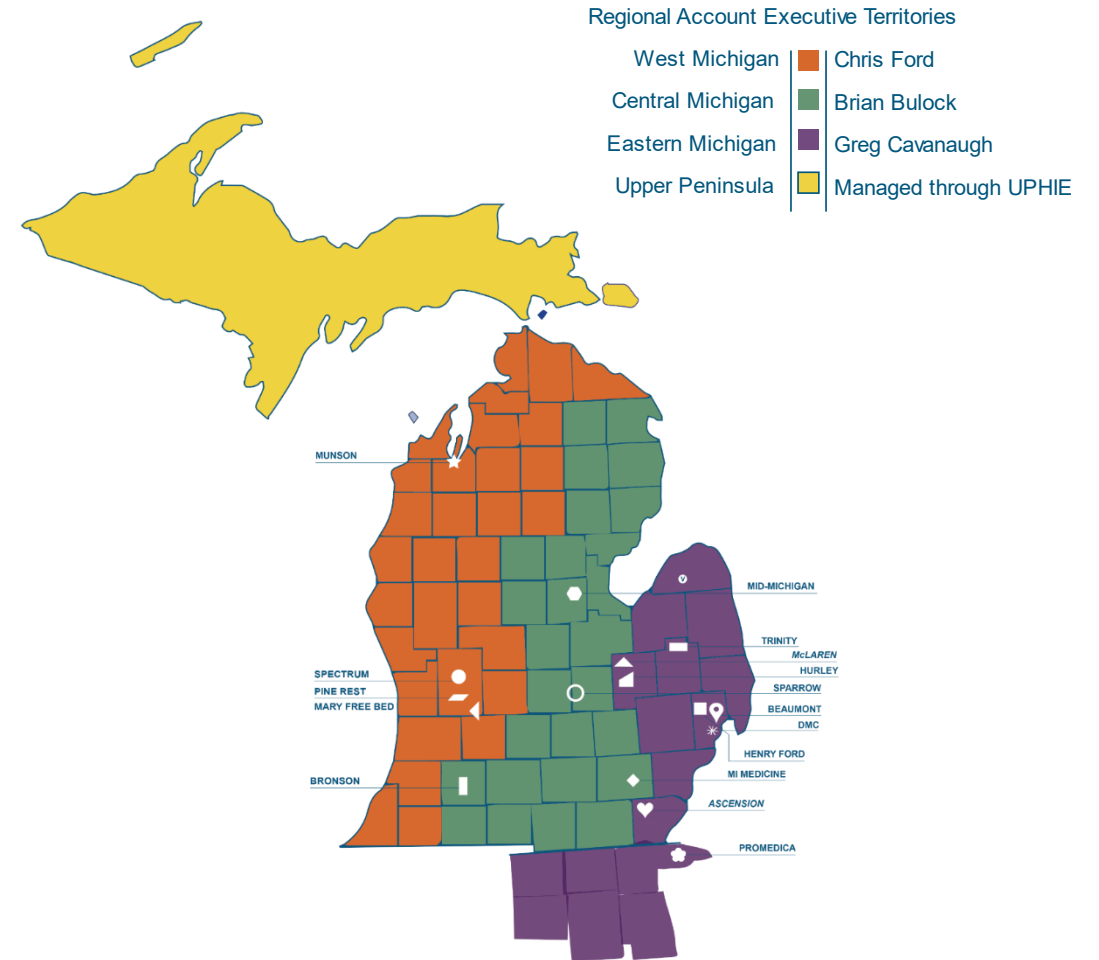


**Greg Cavanaugh**

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Eastern Michigan



# Corporate Account Executives



**Marty Woodruff**  
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Serving State of Michigan



**Drew Murray**  
Senior Community  
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Serving State of Michigan,  
Michigan Medicine, and Trinity



**Bo Borgnakke**  
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Serving Blue Cross Blue Shield



**Megan Gibbs**  
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Serving Ascension & McLaren



**Matt Stromer**  
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Serving Medicaid Health  
Plans



# QUESTIONS?

**Drew Murray**

*Senior Community Engagement Director*

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# What topics are you interested in hearing about during the next Download in November?

The InterOp Station: a robust FHIR-enabled data platform designed to convert a wide array of data types (claims and clinical) into FHIR resources, hosted in one location, and made easily accessible for query.

MiGateway: a care coordination and data-sharing application for viewing clinical patient information, ADTs, ACRS, and Health Directory

Social Determinants of Health (SDoH) Use Case

Care Convene: MiHIN's Telehealth Platform

MiHIN Information Blocking Task Force: Updates for Compliance and Effect on Stakeholders

Join Us for the next DOWNLOAD on  
**November 3, 2020**



**THANK YOU!**

**Katrina Gagne**  
*Outreach Specialist*  
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