Social Care Data: What’s data got to do with it?

Community Based Organizations

AGENDA

10:00 – 10:25 a.m.  Presentation of Background and Purpose
10:30 – 11:30 a.m.  Break Out Rooms and Facilitated Discussion/Discovery/Feedback
11:30 – 12:00 a.m.  Regroup: Next Steps?

HOUSEKEEPING

- This session, and each breakout room, is being recorded
- Please feel free to ask questions and make comments by unmuting or by using the chat function
- Please take the time to complete the poll

Please take the time to complete the poll.
MiHIN SDOH Program Team

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In Partnership With:
Workshop Purpose:

• A series of conversations to identify barriers to cross-sector care and data exchange that impacts
  • Community based organizations and social care providers
  • Healthcare organizations
  • Government entities
• A concentrated opportunity to provide feedback towards a statewide social care data exchange strategy
Michigan Health Information Network Shared Services (MiHIN) is a non-profit organization that provides technology and services to connect disparate sectors, our stakeholders, to securely share health information.

An unbiased data trustee, MiHIN does not provide health care services, produce health care data or compete in the marketplace.

Instead, we help convene to share vital health information to advance better care, better outcomes and lower costs.

Technology is a tool. Humans are the energy. Technology allows humans to connect, communicate, and collaborate.
Who is attending: Summary of attendees

- A Brighter Way
- Access Health
- Area Agency on Aging 1-B
- Business Men & Women Social Club of Detroit
- Cinnairre
- Detroit Community Care Network
- Genesee County Habitat for Humanity
- HAVEN
- Housing Bureau for Seniors
- Independent
- Joy Southfield CDC
- Lifeways Community Mental Health
- Michigan Nonprofit Mental Health Association
- National Council on Aging
- NEMCSA
- Portage Health Foundation
- Starfish Family Services
- United Way for Southeastern Michigan
- UPCAP Services, Inc.
- Washtenaw Area Council for Children
- World in Harmony
- Oakland Livingstone Human Service Agency
- The Farm at St Joe’s Hospital
- MDHHS
- Michigan Dept of Health and Human Services
- CHRT
- Greater Flint Health Coalition
- Greater Flint Health Coalition, Inc.
- Health Net of West Michigan
- Henry Ford Allectance Health
- Henry Ford Allectance Health
- Jackson Collaborative Network
- The Woodbury Group
- University of Michigan Center for Health Research Transformation
- Michigan Chapter of HIMSS
- Northern Michigan Community Connections
- MPH
- MedNetOne
- Area Agency on Aging of Northwest Michigan
- Area Agency on Aging of Western Michigan
- Avalon Housing
- Brilliant Detroit
- Capital Area United Way Community Action House
- COTS
- Easterseals Michigan
- Food Bank Council of Michigan
- HARVEST TIME CHRISTIAN FELLOWSHIP
- Hope Shelter
- Jewish Family Service of Metro Detroit
- JFS Washtenaw County
- MCA
- NKFM
- Secondchance 2000 CDC
- The Senior Alliance
- United Way for Southeastern Michigan
- UPHCS - UPHIE - UPHP
- Washtenaw Health Plan
- Wayne Metro Community Action Agency
- Oakland Family Services
- Lighthouse of Oakland County
- Michigan Association of United Ways
- Region IV Area Agency on Aging
- ACL
- Area Agency on Aging
- BAISD
- Chaldean Community Foundation
- Community Service Community Development Corp
- Development Centers
- DTE
- Habitat for Humanity of Huron Valley
- Jewish Family Services
- Lakeshore Regional Entity
- Michigan Medicine
- National Kidney Foundation of Michigan
- Northwest Michigan CHIR
- Open Referral
- Region 2 Area Agency on Aging
- Shekinah Tabernacle Gospel Church
- Southeastern Michigan Health Association
- Taste the Local Difference
- UPCA
- Upper Peninsula Health Information Exchange (UPHIE)
- MDHHS-MCPD QIPD
- AAA 1-B
- AAANM
- Barry County Community Mental Health Authority
- Cinnairre Solutions
- Detroit Public Library
- District Health Department # 10
- Eaton Community Health
- Grace Guild of Sinai-Grace Hospital and Community Development Corporation
- HSCB
- Jewish Family Services of Washtenaw County
- Michigan Health Endowment Fund
- NAMI Washtenaw County
- Northwest Michigan Community Action Agency
- Senior Resources of West Michigan
- Southeast Michigan Senior Regional Collaborative
- The Salvation Army
- Tri-County Office on Aging
- United Way of Bay County
- Wayne Metro CAA
- 211
What goes into your health?

Social determinants of health have tremendous affect on an individual’s health regardless of age, race, or ethnicity.

- **40%** Socioeconomic Factors
  - Education
  - Job Status
  - Family/Social Support
  - Income
  - Community Safety

- **30%** Physical Environment
  - Tobacco Use
  - Diet & Exercise
  - Alcohol Use
  - Sexual Activity

- **20%** Health Behaviors
  - Access to Care
  - Quality of Care

- **10%** Health Care

**SDOH Impact**

- 20 percent of a person’s health and well-being is related to access to care and quality of services.
- The physical environment, social determinants, and behavioral factors drive 80 percent of health outcomes.

Social Determinants of Health:

Environments in which people live, work, play that impact their health; Data of social care can help to identify important disparities that impact health and how to improve environments

Social Care
Data

Social Need
Screenings

Social Care
Outcomes

Social Care
Goals

Social Intervention
History

Social Problem
Diagnosis
Social Data and Care in Michigan
2005-present

BCBSM Value Partnerships
PGIP  PCMH  PCMHP  OSC  PDCM  BH int  VB reimb  SDoH initiative

2005  2010  2015  2020

CMS Multipayer Advanced Primary Care
CMS CPC+ [>400]
CMS Michigan SIM Demo [5 CHIRs]
CMS Accountable Health Community
CMS Primary Care First [>40]

MDHHS – MiHIN
SDOH Collaboration
Health Equity funding
BCBSM CQI initiative
Pandemic Impact
General care model

Screening → Diagnosis* → Treatment

Monitoring (follow-up)

* or ‘problem identification’
General care model *using community terms*

- Screening [Identification]
- Problem [Assessment]
- Intervention [Assistance]
- Monitoring [Follow-up]
General Care Model for social care

Can occur through:
- Client-initiated screening
- CBO screening
- Medical care screening
- Behavioral health screening

Usually occurs through:
- CBO assessment
- Medical care assessment

Can occur through:
- CBO reassessment
- Medical care referral status tracking
- [plus third-party review and analysis]
Cross-Sector Care in social care

Medical care sector:
• Screening
• Diagnosis
• some follow-up

Community sector:
• Problem ID
• Intervention
• Follow-up
• some screening

Screening → Diagnosis
Diagnosis → Treatment
Screening → Monitoring
Monitoring → Follow-up
Facilitated Discussions:

1. Collection and sharing of social care data
2. Referring individuals in need. Workflow and process
3. Organizational capacity
Breakout Room Instructions

• PLEASE use this opportunity to BE HEARD and SPEAK UP
• 5 Facilitated Breakout Rooms
• Transferred Automatically
• If you have any problems with connectivity, please contact: Katy Lewis Katelyn.lewis@mihin.org or 734-626-4375
Collection and sharing of social care data

Questions:
1. Does your organization collect social care data?
2. Is the social care data in a format that can be shared with collaborative partners or funders or other people in the client’s world?
3. Top two challenges and top two opportunities?
Questions:
1. How do people find their way to you? Do you know who refers them to you?
2. Do you refer people to other organizations? What are the challenges in making those referrals?
3. When you work with referrals--Does your organization work with or receive referrals through technological systems?
Organizational Capacity

Questions:
1. Does your organization think about how you might be able to use your own information—screening, assessments, referrals and service provision—to benefit the organization?
2. Are there organizational capacity issues that keep you from being able to engage in more advanced data collection?
Summary and Next Steps:

Where does the work need to go next?

What is the next best step from your perspective?
Thank you!
The MiHIN SDOH Team
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