

MICHIGAN HEALTH INFORMATION NETWORK SHARED SERVICES

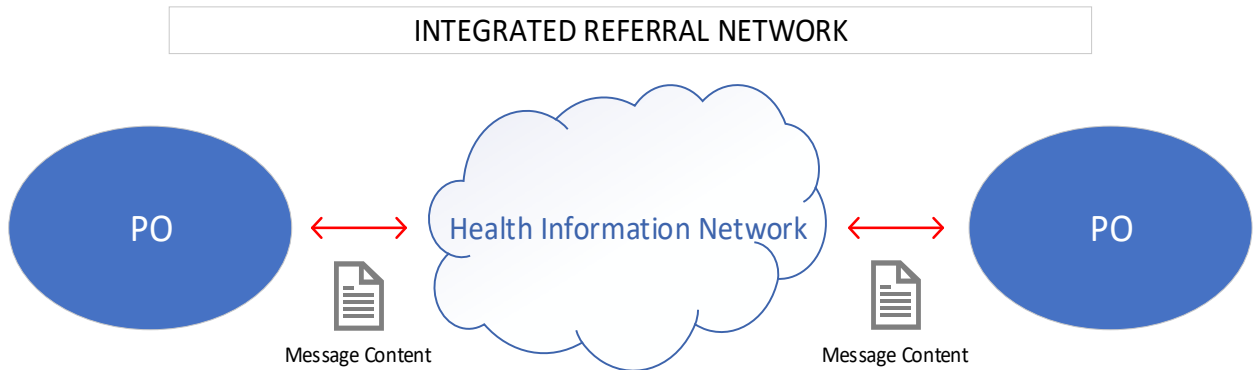
Use Case Exhibit

Use Case Name: Interoperable Referrals

This Use Case Exhibit (“UCE”) is effective and binding upon the undersigned Participating Organization (“PO”) and subject to the Master Use Case Agreement and Data Sharing Agreement (the “Agreement”) between PO and Health information Network (“HIN”) as of the last date in the signature block hereto. HIN and PO are referred to herein collectively as “Parties” and individually as a “Party.”

1. **Purpose.** The purpose of this Use Case Exhibit is to set forth the requirements to create an interconnected referral network that knits together a patient’s healthcare, human services and community-based needs to facilitate the coordination of care. The PO will use HIN services as a means for PO to transmit Referrals with another PO to support the coordination of care and a person’s overall wellbeing via securely communicating and managing Referrals between the two participating organizations using the Active Care Relationship Service.

2. Use Case Diagram.



1. PO sends Message Content to HIN.
2. HIN receives Message Content and sends the Referral to end recipient (PO).
3. HIN receives the Message Content update from the end recipient and may send the update back to the PO, as appropriate.

3. **Definitions.** Capitalized terms used herein and not otherwise defined, shall have the meaning given them in the Master Use Case Agreement (“MUCA”) and the Data Sharing Agreement.

3.1. **Referral** means a process to transfer of a patient’s healthcare, human services and community-based needs data between a sending and receiving organization to facilitate the delivery and coordination of care.

3.2. **Message Content** means Referral(s).

3.3. **Transactional Basis** means the transmission of Message Content through the HIN.

4. **Use Case Details.**

4.1 **Primary Use**

4.1.1 PO and HIN may send, receive, find and use Message Content for the purposes of transmitting Referrals between POs.

4.2 **Additional Permissible Use**

The following uses of the data from the customer are permissible unless otherwise specified in the Exhibit:

4.2.1 HIN may use Message Content for any other Use Cases that require use of the Message Content.

4.3. **Limitations on use**

The PO shall not share messages in a manner inconsistent with this UCE, as applicable.

4.4. **Related Use Case Requirements**

4.4.1. Organizations contributing data for this Use Case are required to onboard to the following Use Cases: Active Care Relationship Service, Common Key Service and Health Directory.

5. **Service Interruptions.** No service interruption variations.

6. **Responsibilities of the Parties.**

6.1. **PO's Responsibilities as a Sender**

6.1.1. PO assumes responsibility for managing user accounts including activating and inactivating accounts as determined by PO's internal processes.

6.1.2. PO shall send all Message Content and Notices on a Transactional Basis. PO assumes responsibility to obtain consents as appropriate before sending Message Content.

6.1.3. PO assumes responsibility for obtaining permission from the individuals referenced in the Referral to display their documents within the HIN.

6.2. **PO's Responsibilities as a Receiver**

6.2.1. PO assumes responsibility for managing user accounts including activating and inactivating accounts as determined by PO's internal processes.

6.2.2. PO assumes responsibility to act on all received Referrals in a timely manner.

6.2.3. PO shall send all Message Content and Notices on a Transactional Basis.

6.3. **HIN's Responsibilities**

6.3.1. HIN shall send all Message Content and Notices on a Transactional Basis.

6.3.2. HIN shall create ACRS Attributes for care coordination.

7. **Other Terms.**

7.1. **PO Contacts** Upon executing this UCE the PO shall insert or print the names, email addresses, and phone numbers of its contacts for this Use Case.

7.2. **Data Format** Message Content submitted to HIN must fully conform to the specific UCIG for each Use Case that PO participates in using HIN.

8. **Implementation Guide(s).** The Use Case Implementation Guide(s) (“UCIG”) for this Use Case is available as provided in Attachment 1.

ATTACHMENT 1

USE CASE IMPLEMENTATION GUIDES

This Attachment may be amended from time to time by both Parties initialing this page.

Please see the below webpage for a complete listing of the Use Cases and their Use Case Implementation Guides at the following URL:

<https://mihin.org/implementation-guides/>