MICHIGAN HEALTH INFORMATION NETWORK SHARED SERVICES

Use Case Exhibit

Use Case Name: Transcribed Document Delivery

This Use Case Exhibit ("UCE") is effective and binding upon the Participating Organization ("PO") and subject to the Terms. HIN and PO are referred to herein collectively as "Parties" and individually as a "Party."

1. **Purpose**. The purpose of this Use Case Exhibit is to set forth the requirements for PO to use HIN services as a means for PO to send Message Content for Transcribed Document Delivery. Transcribed Document Delivery ensures transcription results are delivered in a timely manner so that recipients can deliver efficient and effective patient care.

2. [RESERVED]

3. Definitions.

3.1. <u>**Transactional Basis**</u> means the transmission of Message Content or a Notice within 30 minutes of delivery or receipt of Message Content or Notice from a sending, receiving, or finding Party.

3.2. <u>Message Content</u> means any transcribed study.

4. Use Case Details.

4.1. <u>**Primary Use**</u> Message Content may be used by for Treatment, Payment and/or Healthcare Operations consistent with the requirements set forth in HIPAA.

4.2. Additional Permissible Use

- 4.2.1. HIN may send, use, and receive Message Content sent by PO as permitted by Applicable Laws and Standards.
- 4.2.2. The Parties may make additional use of Message Content as permitted under the Terms.

4.3. Limitations on use

- **4.3.1** Message Content may not be used for competitive purposes. PO may send, receive, find, or use Message Content consistent with the terms herein and as otherwise permitted by the Agreement. The PO shall not share Message Content in a manner inconsistent with this UCE.
- **4.3.2** Pilot Activities are not permissible under this UCE.

4.4 <u>Related Use Case Requirements</u> The UCIG sets forth the related use case requirements and corresponding Message Content. PO must enter into the following Use

Cases: Health Provider Directory, Active Care Relationship Service, Common Key Service, and Orders and Results Delivery.

5 Service Interruptions. No variations identified.

6 **Responsibilities of the Parties**

6.3 **PO's Responsibilities as a Sender**

6.3.1 PO shall ensure that Message Content is a Conforming Message and is properly encoded and can be properly parsed.

6.4 **<u>PO's Responsibilities as a Receiver</u>**

6.4.1 PO agrees that any PO Participants that have an Active Care Relationship with a patient may use or receive the Message Content for that patient, except in the case of a self-paid service where the patient has requested that no Patient Data be sent to Health Plans.

6.5 <u>HIN's Responsibilities</u>

- **6.5.1** HIN shall provide to the PO regular reporting of any failed Messages that do not meet the criteria for sending or viewing based on the UCIG.
- **6.5.2** HIN shall keep all training guides up-to-date and will inform the PO of any upgrades to the UCIG.
- **6.5.3** HIN shall send to PO and TDSOs with an Active Care Relationship with the patient all Conforming Messages and Notices in a consistent manner on a Transactional Basis or in batches.

7 Other Terms.

7.3 PO Contacts PO will provide to HIN the appropriate contact information for this Use Case.

8 Implementation Guide(s). The Implementation Guide(s) links for this Use Case are provided at <u>https://mihin.org/implementation-guides/.</u>