# BITS & BYTES

AAA

#### A monthly workshop where stakeholders can connect directly with MiHIN solutions' designers and managers.





# **Patient Choices Initiative**

Van Ly Sr. Consultant, Velatura Public Benefits Company Product Marketing Manager, MiHIN



# Advance Directive Query & Retrieve



#### Advance Directive Query & Retrieve

Advance care planning and the advance directive document empowers Michiganders with the <u>choice</u> of care and a <u>choice</u> of an advocate for care when they've lost their medical decision-making abilities, thus reducing the risk of being provided with unwanted care while increasing quality outcomes, decreasing unnecessary health care spend, and increasing patient satisfaction.

#### Benefits



Leverages Active Care Relationship Service to reduce lag time between care transitions



Advance Directives information viewable in MIGateway along with other relevant and timely clinical information



Links to MyDirectives.com, a patientfacing application



Identifies patients that do not have or have not updated their Advance Directives

#### Features

- HITRUST Certified Advance Directive Repository
- Provider-facing portal for manual submission of Advance Directives to MiHIN
- Advance Directive-related notifications through ACRS and MIGateway
- Additional Workflow Tools through ADVault:
  - API-enabled for Query and Retrieve
  - Epic and Cerner App Store Integrations
  - White-label messaging services for Advance Directive creation and reminders



Viewable along with Care Team, Care Summaries, Documents, and Consent



Information is timely and enables enhanced clinical decision making

## **AD Repository – Register / Find Existing Patient**

<i>My</i> Directives <sup>®</sup>	MOCA 🕥 =			
	Account Login Username mihinadmin Password ••••••••••••••••••••••••••••••••••••	Mobile Phone Address 1 321 West Main Street	<ul> <li>Last Name</li> <li>Rose</li> <li>Gender</li> <li>Male</li> <li>Email</li> </ul>	itter   MiHIN MOCA ⑦ ≡
	James Reed       Sign ♠ €          Gender: Male Date of Birth: 10/31/1971       È         Patient Confirmation         Welcome to MyDirectives!         A new user account is being created today for James Reed         The email address to reach this individual is: pmcneff@advaultinc.com         If the name or email address shown above is not correct, you may edit them on the Edit Account page.         In order to continue, please click on the Continue button below:	Grand Prairie       >         Zip Code       75050         75050       >         Possible Existing Patients         James rose       Male 03/14/19         321 w main st       grand prairie, TX 750	Country USA Add	





## **AD Repository – Upload Advance Directives to MiHIN**

MyDirectives*	MOCA ⊘ ≡ s	MiHIN DocSubmitter   MiHIN MOCA 🧿
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**BITS & BYTES** 



## **MIGateway – Patient Summary**

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GUTMAI	NN, DARWIN					
<sup>Birth</sup> 09/01/1987	Address Line 1 983 FOREST LANE	Address Line 2		Primary Phone 745-149-1967	Social Needs Identified	
Gender M	<sup>City</sup> GREILICKVILLE	State Zip MI 48	936	Secondary Phone		
Care Team	Patient Summarization	Documents Consen	t			
	C-	CDA Infor	matio	n		
	Copyright ©	2020 Michigan Health Inform	nation Network Sh	ared Services		
		Patient Viewer   legacy-p	preprod v2.3.18			
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## MIGateway – Care Team

GUTMANN	N, DARWIN						
<sup>Birth</sup> 09/01/1987	Address Line 1 Add 983 FOREST LANE		dress Line 2	Primary Phone Social 745-149-1967 Identi		I Needs ified	
Gender	City	Stat	te Zip	Secondary	Phone		
М	GREILICKVILLE	MI	48936				
Care Team P	atient Summarization Docur	nents	Consent				
Care Team Member	Practice		Managing Organizatio		Patient Address	Status	
Barton, Maegan NPI: 2295458333	TRINITAS REGIONAL MEDICAI CENTER	-	BLAZE GLOBAL HEALTH		983 FOREST LANE GREILICKVILLE. MI	Provider Status	
Type: Not Available Specialties: Not			OID: 1.2.3.4.5.9.99.999.9999.1262 Type: PO		48936	Declared	
Available			Phone: 989-555-3511			Consumer	





### **MIGateway – Documents**







### **MIGateway – Consent**









## Patient Choice Notification and Electronic Consent Management (SPI-Related)



The eConsent product provides a standard method to manage consent forms used to capture a consumer's preference to share or withhold Sensitive Protected Information (SPI) in a health information exchange (HIE) environment. This includes electronically storing, updating, finding, revoking, or deleting a consent preference related to SPI when expired. These consent preferences can be used by the Health Information Network electronically, as well as by the providers themselves should they need to verify consent exists to send a message manually.

#### Benefits



Leverages Active Care Relationship Service to reduce lag time between care transitions



Consent information viewable and downloadable in MIGateway



Provides patients with an electronic means to capture the MDHHS-5515 form

#### Features

- Integration with MIGateway for ease-of-access
- eCMS User-interface and prompts to complete the MDHHS-5515 consent to share 42 CFR, Part 2 protected information
- SPI-ADT encounter messages routed to consented MiHIN participating providers and organizations
- Patients revoke or update consents to keep them up-to-date
- FHIR-API enabled to share consents between valid 3<sup>rd</sup> party vendors, such as: PCE and Streamline



Viewable along with Care Team, Care Summaries, Documents, and Consent



Information is timely and enables enhanced clinical decision making



Reports generated across ACRS population

### eCMS – Prepare the Form for Patients

Getting Your Client Started Search by Client's name on file.									
: Name		= * * Last Name		= *					
er	Gender	✤ Date of Birth	mm/dd/yyyy		ient Search				
RS File	SUNNYSIDE	~			Account Set Up				
		Search OR Sign a client up. Sign Up			2	MI v mm/dd/		Last Name	Last 4 SSN
				Address	Line 2				
				City		State/	Region/Pro	ovince 🗸 🗸	Postal/Zip Code
				Phone N	Number		E-Mail Ad	dress	
						Add C	lient		





## eCMS – Securely Send to Patient to Complete

		Select Provider a	nd Practice Related	l to Form				(833) 655-1 Mobile	L.	
Bruce Carr	npbell	Provider:	Provider							-
Address: DOB:	123 Cabin Flint, MI 49930 01/01/1950	Practice:	Provider	~						
Gender:	Male	Select Consent Form Population Option								
Phone:	517-898-8741	Choose only one								
E-Mail:	grant.smith@mihin.org	<ul> <li>Client to use personal mobile device</li> </ul>								
			office handheld device							
Update Client Contact Information		<ul> <li>Client consen them</li> </ul>	ts office staff to fill out f	orm for						
			ut form via their client p	ortal		VA Ann Ar				
		This form is used to sl	hare information about your:					Consent Managen rification Code: <u>46</u>		
		This form is used to sl	hare information about your:				Electronic /	Consent Managen	nent	
		Diagnosis, referral, and treatment for alcohol or substance use disorder. This will be referred to as "substance use disorder" throughout t This information will be shared to help diagnose, treat, manage and pay for your health needs.					This code expires 30 minutes from the time it was requested. We will			
					ment/medical information in regard dication and doses, lab test results, c		never call y code.	ou and request th	is	
		Begin the Fo	orm				0 i b		<b>:</b>	
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