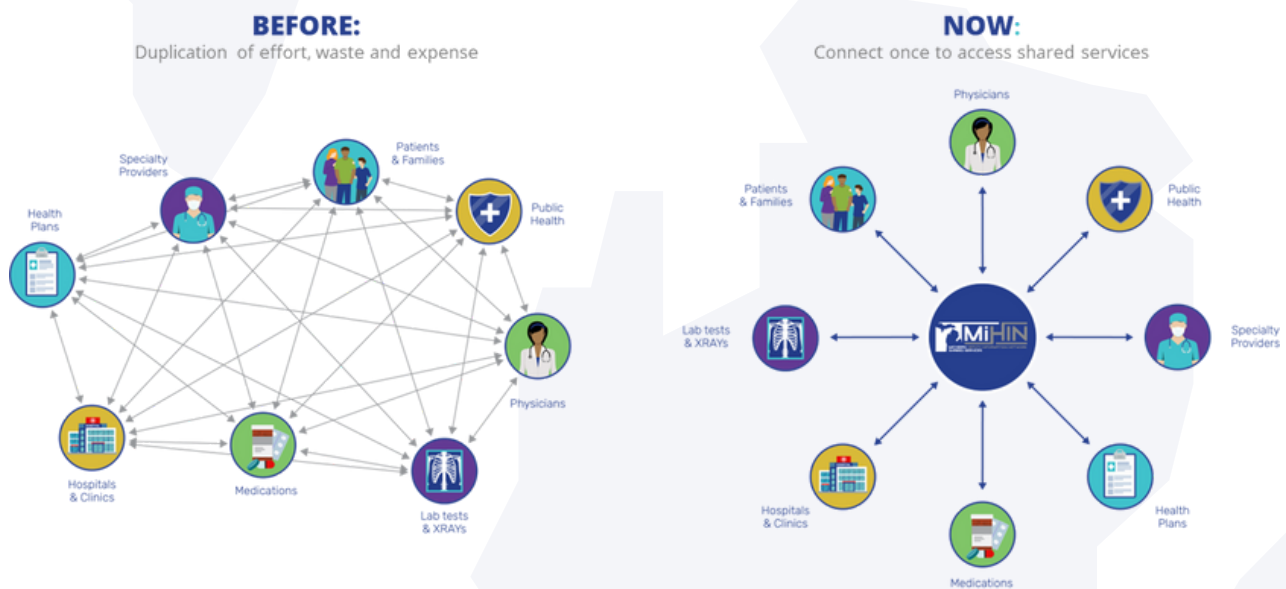# MIHIN 2024-2028 STRATEGIC PLAN

Introduction

Michigan Health Information Network (MiHIN) has been at the forefront of transforming health information exchange by providing private, secure, and innovative information sharing services for over a decade.

BEFORE: Duplication of effort, waste and expense

NOW: Connect once to access shared services

As we look to the future, we are committed to building upon this tradition of innovation, collaboration, and excellence, as we aim to create a healthier and more equitable health future for people across Michigan.

Our Mission: The Michigan Health Information Network Shared Services (MiHIN) is a public and private nonprofit collaboration dedicated to improving the healthcare experience, improving quality, and decreasing cost for Michigan's people by supporting the statewide exchange of health information and making valuable data available at the point of care

BEFORE
Duplication of effort, waste and expense

NOW
Connect once to access shared services

FUTURE
Support whole person care with health data utility

Our Vision: Create a healthier and more equitable future by empowering individuals, providers, and communities with meaningful information.

Over the next four years, MiHIN's strategic direction will be centered around 4 visionary goals.

Accomplishing these goals will help ensure MiHIN continues to provide meaningful and necessary services to stakeholders in Michigan, with a strong foundation to sustain the organization for years to come.

Goal #1: Strengthen partnership with the State of Michigan and support public, behavioral, and population health priorities through Michigan's utility for health information sharing.

Goal #2: Enhance our capabilities to support the health care ecosystem's comprehensive health data needs.

Goal #3: Provide excellent customer focused health information sharing services to Michigan residents and providers.

Goal #4: Build a high-caliber, innovative, engaged, and diverse workforce.

Advancing Implementation of Health Data Utility Models Implementation of Health Data Utility Models. Civitasforhealth.org. https://www.civitasforhealth.org/wp-content/uploads/2022/12/Civitas-MHCC-HDU-Brief_FINAL_2022-15-12.pdf

Example of how sharing health information can improve care and health outcomes

Joan Chen's life is not easy. She feels like she spends every hour worrying about her son Billy. While pregnant, Joan was exposed to rubella which caused complications for Billy when he was born including cataracts, hearing loss, and congenital heart disease. Joan says that taking care of Billy's healthcare needs is another full-time job, but the truth is it is far more stressful than her day job.

Being a full-time mother to a sick child is exhausting enough without having to mentally juggle the details on who Billy has seen previously, where his medical information needs to be shared, and how his providers would like to be updated. Nothing is as easy as it should be, and many times Joan feels like the healthcare world is working against her. Joan sometimes feels she spends more time updating Billy's specialists than she does with her own child.

Billy currently sees 13 different specialists and physicians. Joan can never assume for a moment that each of his doctors are on the same page, so she brings a big binder with Billy's healthcare information to every appointment. At this point, she would love anything that could help keep everyone informed and make her life easier.

Providers that access data through MiHIN can reduce Joan's stress and anxiety because her child's vital information will be quickly available. Joan could stop bringing her binder and now spend her valuable time caring for her child.